

NTA Assistance

For help, contact one of our National Travel Coordinators:

Te Nikau, Grey Hospital

0800 104 141

03 769 7400 or 022 011 4945

travelhelp@wcdhb.health.nz

Buller Health

03 788 9262

travelhelp@wcdhb.health.nz

Online

For full details visit:

<http://www.health.govt.nz/search/results/NTA>



Other Travel Help

Work and Income New Zealand (WINZ)

You might be eligible for financial assistance from WINZ. Phone 0800 559 009 to make an appointment.

Assistance will be income-based but you do not need to be a community services card holder.

Take to a WINZ appointment:

- Verification of your weekly wage
- An up-to-date bank statement
- Your appointment letter or card
- Anything else you are asked to bring when you make your appointment.

Accident Compensation Corporation (ACC)

ACC can only help with travel and accommodation costs if your claim for injury has been accepted for cover.

If your claim has been accepted, ACC might be able to help with your travel costs if you have a long way to go to get treatment or rehabilitation services, or have high travel costs. Please talk to your Case Manager or local ACC Branch.

Information and forms are also available at www.acc.co.nz or phone 0800 101 996 to ask for them to be mailed to you.

*During the **six week period immediately following injury** your travel might be covered by Health NZ if you meet the National Travel Assistance criteria.*

Family and friends

Have you asked a family member or friend if they can help you? Don't assume they will say no, they might be happy to help.

Travelling For Healthcare?

Information on the National Travel Assistance scheme (NTA)



Am I Eligible?

You are eligible for travel assistance funding if you are referred for treatment by your publicly-funded health or disability specialist (not a GP) to another publicly-funded specialist, **and** can answer 'yes' to any of the following questions:

- 1. Do you have to travel more than:**
 - 80km one way per visit (child)¹?
 - 350km one way per visit (adult)?
- 2. Do you have to visit a specialist at least 22 times within two months?**
- 3. Do you have to visit a specialist six or more times within six months and travel more than:**
 - 25km one way per visit (child)¹?
 - 50km one way per visit (adult)?
- 4. Are you a Community Services Card holder who has to travel more than:**
 - 25km one way per visit (child)¹?
 - 80km one way per visit (adult)?

If you have answered yes to any of these questions you are eligible for travel assistance.

If you are eligible for travel assistance from another provider (such as ACC, Work and Income, Ministry of Transport, or Ministry of Education) you are not eligible for help under the National Travel Assistance Scheme.

- 1: A child is anyone younger than 18 years at time of treatment

What Can I get?

Subsidised reimbursement

- Up to \$100 per night toward your accommodation costs (motel or hotel)
- \$25 per night if staying with relatives or friends.
- 28 cents per km if travelling in a private motor vehicle.

Keep GST receipts (not EFTPOS receipts) for all expenses you will claim.

Detailed information is available at:
www.health.govt.nz

- > New Zealand Health System
- > National travel assistance claims

Recommended accommodation

You make your own arrangements. These facilities are recommended based on their affordability and proximity to hospitals:

Christchurch:

Gothic Heights Motel - 430 Hagley Avenue, 03 366 0838
Raceway Motel - 222 Lincoln Road, Tel 03 338 0511
Colonial Inn Motel - 43 Papanui Road, 03 355 9139
Sherborne M/Lodge, 94 Sherborne Street, 03 377 8050

Greymouth:

Alpine Rose Motel - 139 High Street, 03 768 7586
Scenicland Motel - 108 High Street, 03 768 5100
Aachen Place Motel, 50 High Street, 03 768 6901
Greymouth Motel, 195 High Street, 03 768 6090

Nelson:

River Lodge Motel, 31 Collingwood Street, 0800 100 840
The Hotel Nelson, 40 Waimea Road, 0800 333 089
Chelsea Park M/Lodge, 214 Rutherford Street, 03 546 6494

Online booking sites such as www.booking.com and www.wotif.co.nz can help you choose accommodation and get the best value.

How Do I Claim?

- 1. Register:** Once you receive your Health NZ appointment letter, contact your local National Travel Assistance coordinator who will assess your eligibility and assist with registering you for travel assistance.
- 2. Make your own arrangements** for travel and accommodation. Funding is subsidised on a reimbursement basis - keep receipts for your claim.
- 3. Fill in claim form:** Complete a **National Travel Assistance Claim Form**.

These forms are available from:

- Hospital reception
- Your health or disability provider.
- Freephone 0800 281 222 (option 2) to have the forms sent to you
- Online <http://www.health.govt.nz/search/results/NTA>

NOTE: Your claim form must be received by the Ministry of Health within one year of your first treatment. Each visit must be signed and stamped as proof of attendance by the specialist or their representative. For details, search NTA at www.health.govt.nz or speak to a Health NZ National Travel Coordinator.



West Coast Health Shuttle Service

St John Health Shuttle Service

Run two rural shuttles on weekdays, from Hokitika and from Westport to Greymouth return.

The shuttle operates Monday to Friday and bookings need be made between 9am – 3pm, at least one day prior to your appointment.

For more information or to book call 0800 103-046.