# **Frequently Asked Questions – Allen Bryant residents**

## Updated 10 September 2015

## When Allen Bryant reopens, who gets priority for the first beds?

A transparent and equitable process has been developed. A panel of neutral clinicians is deciding who will return to the facility first. The panel is experienced in older persons' health and panellists had been involved in the repatriation after the Canterbury Earthquakes.

The decisions about moving residents back will be determined by both the vulnerability and needs of each resident, and the staffing requirements of the partially reopened facility.

### What if I want to go back earlier?

The decisions about moving residents back are being determined by both the vulnerability and needs of each resident, and the staffing requirements of the partially reopened facility. You are welcome to contact the Complex Clinical Care Network on 03 768 0492 to discuss your current facility or level of care.

#### How will the DHB keep people informed and at what frequency?

Residents and their families will be contacted personally so they understand the process to move residents back home to Ultimate Care Allen Bryant in Hokitika.

The DHB website will be updated when there is new information to share.

### How do I find out about travel assistance?

Contact Simon Burges-Short, Clinical Manager Social Work, 03 769 7400, extn 2825

**If I have questions relating to my current facility or level of care, who should I talk to??** Contact Diane Brockbank, Complex Clinical Care Network Manager (CCCN), 03 768 0492.

If I want to know what's happening with the Allen Bryant building, who should I talk to? Call Allen Bryant Manager, Jill Gillman 0274 177 763