

Buller Integrated Family Health Centre

Brief summary of submissions

One new facility on the current DHB site

- The current location is central to the CBD of Westport (which the current council also has the view of developing); this makes it easier for both local and non-local patients to locate the site and accommodation nearby
- The site is close to schools, early childcare centres, sports fields, aquatic centre (sports injuries, emergencies and so on)
- Developing a facility at the O'Connor Home site would ruin the tranquillity of the setting for elderly people, with ambulance/helicopter movements etc.
- The O'Connor Home area has historically been a flood risk.
- The current building has issues associated with it including difficulty for inter-ward staff liaison with the current layout of the site, difficulty to maintain due to the age and construction of the building, questions over whether it could be adequately earthquake strengthened
- Opportunity with a new building for better energy efficiency, integrating new technologies, smaller carbon footprint, better earthquake- proofing etc.
- The Brownfields option for the current site did not gain much support

Split site

- Support for a split site mainly based on keeping elderly care centred at O'Connor home and the IFHC on the existing site.

One facility O'Connor site

- Minor support for an integrated facility on the O'Connor site
- Could be achieved through a public/private partnership
- Would keep the elderly in an attractive setting

Comments on elderly care

- The presence of both Kynnersley Home and O'Connor Home offers people a choice of town-based/quieter setting, religious/non-religious
- O'Connor Home is either considered peaceful and quiet, or too remote and removed from town activity
- Significant support for centring all aged care at the O'Connor Home location
- Financial support could be given to allow O'Connor Home to expand
- Some support for keeping aged care as part of a new facility because the elderly would remain more integrated with the community.

Written submissions

Buller Greenfield

I am pleased to see the DHB are planning a new family health centre to be built in Westport. As a long standing member of the Buller community I feel that the new centre should be built on the current DHB site.

The current site is well situated with the high school over the road, the sport centre nearby, as well as the early learning centre. It is also central to town. The new facility should be totally new and built from scratch (Greenfield proposal).

I oppose the new facility being built at the O'Connor Home site. Yes it has a lovely setting and surrounds but it is far from town. I feel one would be isolated up there. Most elderly walk around town very free and O'Connor is a long walk.

As a resident in a rest home in Westport I think it is important that the elderly have a choice of where they would like to spend their last days. Currently we have 2 choices and some prefer the catholic influence of O'Connor and some prefer Kynnersley Home (no denomination). It is good to have a choice.

Will doctors even be attracted to work in a more isolated setting than is presently available, ie O'Connor Home?

The next wave of elderly aren't as church-focussed as in the past and I feel it is good to have a choice of the type of environment, religious or not, that they intend to live at. This is the way the 2 homes are presently run.

I believe we need new sound earthquake-proof buildings with the latest technology for lifting patients, ie hoists, above beds as a permanent fixture. Bathrooms shared by x2 patients between rooms. Hospital-based care is more complicated and I believe we need the support (little as it is) that we get from the wonderful Buller doctors. We should do everything possible to retain doctors of the calibre of Dr Molonge and Cooper. Can we even attract permanent doctors to this area with no back-up support of social life for doctors and families shifting to Buller? What are the plans for this?

How many enrolled nurses and caregivers will retain their jobs and when will we know the outcome? 2012-13-or 14? We would like to plan for our futures too. Eighteen ENs to lose, ie original document.

We also have palliative care in Dunsford and have had for many years.

I am pleased to see the DHB are planning a new family health centre to be built in Westport. As a long standing member of the Buller community I feel that the new centre should be built on the current DHB site.

The current site is well situated with the high school over the road, the sport centre nearby, as well as the early learning centre. It is also central to town. The new facility should be totally new and built from scratch (Greenfield proposal).

I oppose the new facility being built at the O'Connor Home site. Yes it has a lovely setting and surrounds but it is far from town. I feel one would be isolated up there.

As a resident in a rest home in Westport I think it is important that the elderly have a choice of where they would like to spend their last days. Currently we have 2 choices and some prefer the catholic influence of O'Connor and some prefer Kynnersley Home. It is good to have a choice.

Signed - 12 Residents - Kynnersley Home

Buller Integrated Family Health Centre

I support the Buller Greenfield option for an all new medical complex to be constructed on the current DHB site in Westport.

Signed - 19 respondents

Buller Integrated Family Health Centre

I support the Buller Greenfield option for an all new medical complex to be constructed on the current DHB site in Westport.

I have talked to various residents of Kynnersley Home and they have told me that they do not want to go to the O'Connor Home. They told me that they like it at the Kynnersley Home as they feel part of life. They see people walking past and children going to school and so it helps them feel like they are alive. At the O'Connor Home it looks nice but is not part of the town but hidden away at the end of town.

Signed - 2 respondents

Buller Integrated Family Centre

As an informed member of the community I support the proposal for the new family health centre to be built on the existing DHB site. This site has been the site of the Buller hospital for many years. It is part of a hub in this area with the high school, sports centre and early learning centre nearby. It is easily accessible for most people living in Westport.

I am in support of the Greenfield single site proposal as opposed to a Brownfield site.

Signed - 7 respondents

Buller Integrated Family Centre

As an informed member of the community I support the proposal for the new family health centre to be built on the existing DHB site. This site has been the site of the Buller hospital for many years. It is part of a hub in this area with the high school, sports centre and early learning centre nearby. It is easily accessible for most people living in Westport.

I am in support of the Greenfield single site proposal as opposed to a Brownfield site. I oppose a single site at the O'Connor Home.

Buller Integrated Family Centre

As an informed member of the community I support the proposal for the new family health centre to be built on the existing DHB site. This site has been the site of the Buller hospital for many years. It is part of a hub in this area with the high school, Westport North School and St Canices, sports centre and early learning centre nearby. It is easily accessible for most people living in Westport.

I am in support of the Greenfield single site proposal as opposed to a Brownfield site.

Also:

- Keep aged care within same site/building. If O'Connor Home insists on retaining aged care then there should be two providers.
- If O'Connor Home site is chosen as preferred site, the community is presented with a huge area that is now the hospital site?? How many years will it take to sort ownership, etc.?
- The O'Connor Home has already begun to build around old existing buildings. This will need to be looked at maintaining in a much shorter time than new (Greenfield building).

Don't want O'Connor home site. Keep Buller hospital on the same site.

First choice:

For the community and health professional a single site facility would work the best. GPs and nurses and nurse specialists would be available in a more timely manner to provide care and advice minimizing hospital admissions. The site should remain at current site.

Second choice:

Primary and second care at current site. Aged care at alternate site.

Don't want to go to a split site out of town. The current site of the hospital is good.

My preferred place for med centre is in Cobden St. Beautiful outlook and plenty of parking. People are used to coming to med centre and I find it more central.

I want the hospital where it is currently. All in one spot.

I prefer the hospital at its current site rather than up at O'Connor Home.

One site at hospital.

Current hospital site.

Single site – Buller hospital site.

I would like all the medical facilities to be in one location.

I prefer a single site at Buller hospital as this may be the only way for all current services to survive into the future. If you split services it makes some services more vulnerable and unsustainable.

To Whom it May Concern

I wish to oppose the proposal to relocate Buller hospital from its present location to the O'Connor Home. I strongly believe for a number of reasons it is better suited at its present location.

Firstly it is central and close to all amenities being schools, gym, community venues, port and closest to out of town mines, etc.

Also being central it is easier for disabled/elderly to possibly walk, bike or scooter there for appointments or to visit loved ones.

Hospital grounds are now owned by the DHB so that is where the premises should be.

It is not fair on our own community to have our local mayor serving on two different boards with conflicting interests – hospital committee vs O'Connor Home.

Thanks.

Feedback re options:

Model of care looks good. I have some concerns about the extent of integration possible when there are different funders, eg PHO and DHB.

Whilst single site seems more economical, I am concerned about nursing home losing the 'home' feel by being part of an IFHC new build. In terms of sustainability it makes sense to have a purpose-built facility capable of expanding on whichever site is cheapest to build it.

Integrated Family Health Centre

My preference for the site for the IFHC is the Buller Greenfield option.

I have chosen this option because I believe this site allows the facility to sit centrally within the hub of the Westport township and community, a factory that adds stimulus to the patients within. I believe it makes better economic sense to build a whole new facility than to tamper with an aging one.

The reasons why I would like the new health department to be kept at the Buller hospital are:

If it is at the O'Connor Home it will be too far for people from the north end to go to if they don't drive or have someone to take them. If they have to take a taxi it will cost at least \$5 each way and if the council end up giving them a chit the ratepayers will have to pay it.

At the moment the high school children go over to the sexual clinic at lunch time which they certainly wouldn't go up to the O'Connor Home. The residents of Kynnersley Home at the moment can see life going by which they won't be able to do if they are shifted.

Please keep everything central for all. Also, I don't think Mr McManus should be able to have two says as a Mayor and Trustee of O'Connor Home.

IFHC Feedback

I attended the latest information meeting about our future health services and I was told that a single site service was the preferred option. This may be the best solution where considering how to cut costs and save money for the build and operations but it is not what I am personally hearing that the community wants. It is known that the O'Connor Home will not relocate and it sounds as though decisions have already been made. I have spoken to many people about this who would not submit to this feedback for a number of reasons ... I consider my submission a voice for many of us.

In the last submission for feedback many people write about site options and it should be considered how many do not want the health services moved to the outskirts of town. I cannot understand the reasoning for building any hospital so close to any river. Geographically we can be isolated if our river floods - in case of a natural disaster, if we are isolated our only health services will be either compromised or at great risk. It leads to wonder where the common sense has gone. It simply is not worth the risk.

I would also like to see the use of accurate data of our population and future growth. The statistics from the last census are out of date due to the last census being scrapped. How can we be confident where realistic information is not being sourced?

Financial gains are not as important as the need for improved services and facilities. A larger organisation does not necessarily mean that primary and secondary health services will be improved, especially where services individually need to focus on improving what is now done. Both are complex and unique, I would consider it is better to do less well than to do more poorly. It is important that our future health does not become a burden to our community; we have the opportunity to create a great service and a new facility, which I look forward to being proud of. I hope this process is executed well and that decisions are not forced.

Buller Integrated Family Health Centre

I support the Buller Greenfield option for an all new medical complex to be constructed on the current DHB site in Westport.

I support a split facility.

Buller Integrated Family Health Centre

I support the Buller Greenfield option for an all new medical complex to be constructed on the current DHB site in Westport.

1. It is more centrally located between schools and housing for elderly.
2. I feel O'Connor Home should be left as a peaceful location for the aged care.

3. If it is to become the new medical centre it will lose its homely and peaceful surroundings.
 4. I also can see that if the centre moves to O'Connor Home many jobs will be lost.
 5. I also know having once worked at O'Connor Home that even after it had an extensive upgrade it was not an easy building to work in.
 6. It needs a far more efficient heating system.
 7. It needs totally replumbing as the hot water was very temperamental fluctuating from warm to hot.
-

IMPORTANT: STAFF AND VISITORS

We need your views on the new Integrated Family Health Centre promised for Westport. This is your last opportunity to have your say towards the planning of this facility. Think carefully about where you would like the facility to be built. Do we want a split facility between O'Connor and the current site? Do we want to be together on the current site? Do we want a Greenfield or Brownfield rebuild? This is not just for you but for your children and their children. We need to make the right choices now.

Please write your choices and deposit in The Box or email to

bullerfeedback@westcoastdhb.health.nz. Encourage friends, family and neighbours to have a say.

This is an important decision that the whole community need to get behind. We have a choice! Let's be heard!

We have one pharmacy will not change.

Be grateful for the services we have.

If we bother getting funding as this process has been carried out many times before.

What about the baby boomers now reaching 65? And more to come than any other age?

How will we attract doctors? (Has had no say so far.)

Split Site

I favour a split site for the new integrated health facility. I think the current site on Derby Street is the favoured one for most of my associates and the O'Connor Home site is a lovely place for the aged care.

Submission

Feedback – Buller Health Integrated Family Health Centre

That the services be on a split site:

Elderly care village sited on the current O'Connor Home site, providing a residential care village for the elderly in a park like setting where the elderly can enjoy outdoor pleasure in a safe, quiet setting, free from traffic and noise.

This could be achieved utilising funding from the O'Connor Home Trust and the sale of the present Kynnersley Home.

All other health services provided on the current hospital site, utilising whatever buildings that meet the safety standards.

Yours faithfully

My submission for an integrated family health centre is for a divided site.

Thank you

I want split site. No other options.

I want a split site.

Split site. Not connected with O'Connor Home.

I think we should have a separate (split) site. The O'Connor home should be kept separate from the hospital/medical centre.

Split site.

Split site. O'Connor Home should expand itself as previously mooted to include dementia unit. Could do with a hospital pharmacy for weekend/holiday scripts – but prefer current one in Main Street stay as is.

Split site – yes.

Dementia and elderly at the O'Connor Home and the rest of the hospital on current site.

Split site preferred.

Split site.

I think there should be a split site and not all at the O'Connor Home.

Split.

Preferred option is a split site with aged care only being up at O'Connor Home and all other care on current hospital site.

Split site.

I think that split site is better. Not happy with only at O'Connor Home.

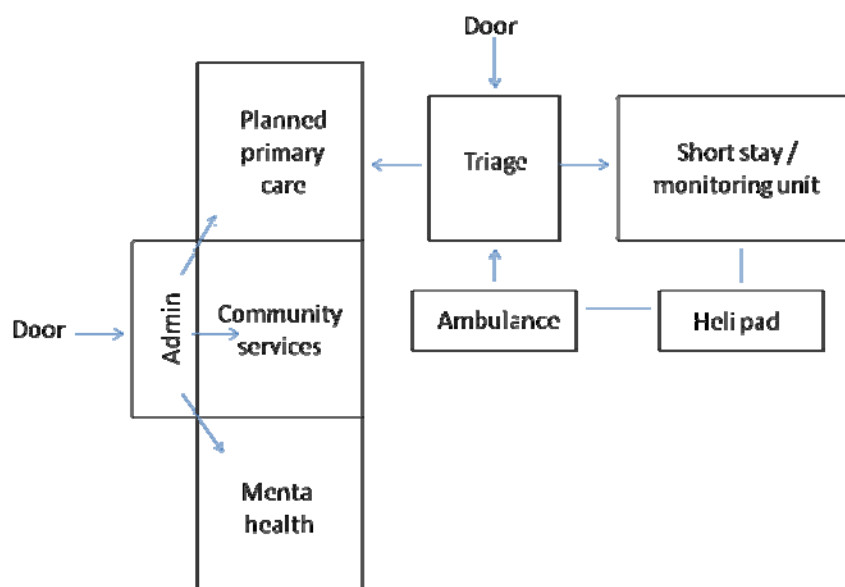
In favour of split site.

My vision of the integrated site incorporates a triage centre (consisting of both BMS and Foote Ward nurses and a floating doctor).

Aged care can stay at O'Connor as this is a lovely peaceful site and don't need busy ambulances/helicopters/rushing trolleys, etc.

The huge corridor between BMS and Foote Ward and the surrounding grounds could be knocked down and utilised to connect Foote Ward and BMS (although BMS needs a rebuild!).

I don't feel one or two sites necessarily would make a huge benefit, the issue is for us all to work together and group our skills more. BMS duty team and Foote Ward triage essentially do the same job and this can be frustrating for the patient and obviously not cost-effective. This is the area for saving money, not worrying about having us all on 1 site. (We don't live in a huge place!).



Split site.

Keep it split.

I want the Buller hospital to stay where it is and O'Connor Home can stay where it is.

I think it's terrible that you want to move the medical centre to the outskirts of town. Now it's situated amongst 2 schools, a day care and a sports facility as well as walking distance to half of Westport. You must leave the centre where it is and leave the old people at O'Connor Home in peace.

Split site – different needs.

I would like to see aged care kept at O'Connor Home and the rest of medical services at a separate site.

Split site. DHB exit elderly care. O'Connor Home are going to contract for this anyway regardless. I personally work in primary care because I know primary care and chose to leave secondary care after 22 years.

The Buller hospital can stay where it is and O'Connor Home stay where they are.

Split site. O'Connor Home is a beautiful site for elderly/aged care. Leave them where they are happy.

A smaller new integrated unit with:

- Allied
- ED/inpatient
- Community

- Specialised primary care
- CMH

This would be more efficient and effective to deliver primary care services. An experienced team of health professionals and admin team who know primary care.

Split site.

I want it to remain a split site.

Would like new build to be on separate sites with rest home at O'Connor Home site and BMS and hospital at current site.

Split site.

1. Keep the sites separate – aged care, ie rest home, and hospital.
 2. Staff in BMS should be able to have their own room to work from and personalise. This will give a sense of belonging for the staff and hopefully increase staff morale.
-

I would prefer split site with O'Connor Home being separate to the hospital.

Split site.

No way to O'Connor Home site. Split site if needed if O'Connor get aged care!

Hospital services left in Buller hospital.

I have already submitted a letter and believe that the Buller health should stay at the present site. I have spoken with several workers and they believe that the present situation is most suitable to the needs of the people.

Yours

No to O'Connor Home! It will ruin the atmosphere of the area. The environment will have to be changed/cut down to suit ambulances/helicopters. If split site, aged care should go to O'Connor. The environment is lovely for a home but not to have acute care. The geriatrics don't need to have ambulances on their back lawn!

No to O'Connor single site.

Buller Brownfields

Single site. Using some old building? Brownfields.

Together Buller hospital site. Brownfields.

The new integrated health centre should remain in the hospital area – using and modifying the present buildings where possible. This is a central area and all are familiar with its location. The O’Conor Home should remain treed and secluded as it is. Thank for receiving the public’s ideas.

Signed

Brownfield – Buller hospital site.

Buller Integrated Family Health Centre

I support the Buller Brownfields option for an all new medical complex to be constructed on the current DHB site in Westport, utilising all lands owned and not in use by DHB, e.g. Derby Street (old Kohunga)?

Buller Integrated Family Health Centre

I support the Buller Brownfields option for an all new medical complex to be constructed on the current DHB site in Westport. One site, it is central to Westport consumers. Easily accessible for family and friends visiting, on scooters, walking, etc. Residents can see Westport bustling before school starts, race horses can be seen.

O'Connor Greenfields

Buller feedback, WCDHB

Thank you for your presentations and information.

1. Services to remain under direction of WCDHB/Canterbury DHB.
2. O'Connor Home site for all services.
3. Public private. Okay. Now I understand it.
4. Top rating ED with top of the range ED equipment and personnel (I don't mean C/T or MRI), ie to cope with emergency birth/death, industrial accidents/tourist accidents, resuscitation.
5. Top of the range communication with Christchurch/Greymouth.
6. Best mode of transport to secondary/tertiary services, e.g. helicopter/fixed wing plane/road ambulance.
7. Availability of retrieval teams.
8. Easily accessible financial support for travel/accommodation.
9. Statistical proposed growth or lack of in our region (population). Gratifying that town dignitaries are reconsidering the expectation as per Statistics NZ.

Preference:

My consideration for one site is:

1. To cut administrative costs.
2. To share services and personnel and equipment.
3. O'Connor Home site is attractive and easily accessible.

Thank you

I am in favour of building the new Buller integrated health centre on one site only.

My first preference would be the O'Connor Home site as the new building could be erected with minimal disturbance to the present hospital and staff.

Second preference would be the present site in Cobden Street.

Emailed submissions

Essentially all support a new centre on the current site, with a mix of including aged care in the IFHC or centring it at O'Connor Home

I fully support the concept of an integrated family health centre including aged and hospital level care on the one site and am reasonably relaxed about whether it's a green or brown field - the financial implications will ultimately drive that decision but I feel the present Buller Health site is far superior to the O'Connor site for a number of reasons.

The present site is far more integrated with the town and people in hospital commonly enjoy and comment on the activities around them with youngsters going to and from primary school, high school sports, practises, kapa haka - all out on the field and even horses and trainers over at Patterson park. Being in close proximity to the Solid Energy centre is another advantage in that residents can continue to avail themselves of the pool and gym.

I understand from assurances given at the meetings that the risk of flooding at O'Connor home is an acceptable one and I have difficulty with this when I hear anecdotal evidence from older Westport residents being able to paddle a boat from O'Connor home to Victoria Square in some previous bad floods.

Figures from the Westport harbour office for the last century indicate a rise in water levels of approx 100mls in our area and an article in Saturday's Press by Dr Salinger, a noted meteorologist, cautioned Chch council on underestimating predictions of a rise in regard to their re-building plans. I feel it would be prudent to not dismiss these issues without serious consideration for the future.

Yours faithfully

To Whom It may Concern

I attended the meeting on the 19 September at the NBS theatre. It was an informative meeting but provided more food for thought than conclusions.

I am very concerned for Care for the Elderly. With a mother with dementia in residence at Kynnersley at this present moment I am very aware of the stress and distress to families suffer as their loved ones are moved to Greymouth as mental faculties deteriorate.

It is imperative that Westport residents receive an adequate standard of care here in Westport.

O'Connor Home has long been a valued resource for Westport population and I have had little to complain about with the care of my mother at Kynnersely. Much of this is due to the quality of the care given to the residents by the nurses who seem to go that extra mile to care for our loved ones.

At first I was happy with the one site plan (Greenfields) but am concerned that having the one provider for the elderly may allow for costs of care to be inflated out of the present and future populations' hands.

Can we be reassured that if there was only one provider that the general elderly population of Westport will be able to afford long term care in the future - for the rest of their life? Are there enough beds? Even though the supposed predictions are for a diminishing population we all know that the population is growing and will continue to grow. Have we been able to cater for growth in the plans. Can we extend if we need too???

I am a teacher who returned to Westport 3 years ago. Since I have been back the school population has exploded with families who are here to stay. Westport South has grown from an 8 classroom school to 11. The school is funding an extra class at present windi is going to have to fundraise for a permanent classroom next year. This fundraising is due to the Ministry not accepting our Roll growth.

I was impressed with the idea of consulting specialists in Christchurch for diagnosis and advice, but are these specialists available? Is there enough personnel to work with our little Hospital at any given time.

Why has Buller Health or some such not continued the contract with St John's?

We seem to be using the Helicopter service a lot at present. I live close to the Hospital and am aware of the number of visits. Surely this is expensive. Will this continue in the future. This is surely wasting tax payers money.

As always I am worried that yet again Buller will make a rushed careless decision that will affect ratepayers and not necessarily cater for our future generations.

Our elderly need an excellent standard of care in buildings that are up to earthquake code, with gardens and an environment that is stimulating and welcoming. There needs to be a level of care that is acceptable to us all.

It was very difficult to read the plans - details seem to missing.

I would love that our General Wards are busy and patients do not have to be referred or transferred for a 10 minute appointment.

Can we attract the staff to run our updated hospital? Has this been looked into?

My preferences:

One site - Greenfields with these reservations. That the elderly will have gardens and the cost of care will not necessarily rise out of our grasp. It is important with the one site plan that when the elderly are visited it will not feel as though we are visiting a Hospital.

If we can't be assured that prices will be within our grasp I would like to continue with two providers for the elderly. One under the auspices of the hospital the other private. Also, we will be able to staff this hospital and all wards.

Please don't rush this decision.

I wish to show my objection to the Buller hospital moving from the site it is now on. where it is now is accessible to everyone and is near the schools where a lot of our young can walk across to access clinics, and it is close to a lot of the sports grounds, and the new swim centre.i am in favour of a one stop shop but feel that the O'Connor home site is too far out of town .

There is a lot of people in this town that don't drive weather they be old or young and the O'Connor home site is a long walk or bike. As for the elderly they don't all want to go where they feel isolated,.they like to be in the hub of town where they feel part of the town not hidden away behind trees. Rebuild our hospital by all means but leave it where it is..

Also Pat Mcmanus should not be wearing two hats on this subject.

IFHC Integrated Family Health Care Facility Model of Care Proposal Consultation

To whom it may concern:

I support the single site IFHC model proposal sited on the Buller Hospital grounds.

My view has been reached after attending both consultation meetings and having had many discussions with a wide range of local stakeholders with differing opinions.

The presentation from CEO David Meates last Monday evening I found quite enlightening. Particularly, in respect of the financial implications of impending earthquake strengthening requirements at O'Connor Home. And also the reality he depicted of the CHB members in future ultimately debating the justification around future operational funding for Buller, Reefton and Greymouth populations in the context of small canterbury community funding provision.

With the the prospect of a public/private partnership for the capital funding of the building centre requirements emphasised as a likely reality then I can see that from a risk perspective it will be sensible for the WCDHB to build on crown land. In terms of securing finance whether this is through a public/private partnership or not the DHB's ability to progress the building timeline eventually confirmed is likely to be improved if it builds on its own site.

On balance I believe that the Buller Hospital site will provide more central and convenient access for patients, residents and the general public.

With its location next to the Solid Energy Centre for therapy and recreation needs. Proximity to schools enabling easier interaction for patients and residents with family and the community. The Buller Hospital site is close to the central business area with better access in terms of footpaths for active elderly residents to go shopping, visit the cinema and just generally maintain their very valued independence.

Whilst I appreciate that O'Connor Home provides a wonderful environment for our elderly I also believe that building a complete IFHC at the Stafford Street site would largely undermine the very essence of the beautiful, tranquil environment that is our O'Connor Home.

In an ideal world, I would like to see O'Connor Home continue as it always has. Providing local elderly choice in their sunset years as the alternative rehome provider to DHB care. Hopefully will continue to function as is it always has. Through the judicious use of the proceeds of operating the O'Connor Home farm or if this is, or has been sold, then the wise investment of its proceeds assisted by the generosity of community support and the occasional bequest.

I just hope that the O'Connor Home Trust will be able to underwrite the cost of homes earthquake strengthening requirements regardless of where the new IFHC is to be built.

I would like to make a submission regarding the proposed IFHC to be built in Westport.

My views are that the facility should be built on the current Buller Hospital site and all services provided on the one site. However on reading the article on the front page of the Westport News last night it seems that the O'Connor Home Trust have no intention of moving from their site and are holding the Westport public to ransom. Therefore I would like to see all the services the WCDHB currently provides be included in a new build on the current hospital site.

This site is central and close to amenities like schools and particularly the Solid Energy Centre. On speaking to staff and residents at Kynnersley home they prefer this option also as they feel they more connection to the community which would be lost by moving to the O'Connor site.

Mr McManus talks about the trust deed but he has to realise that we are now in another era and he should be considering the future health needs of the community as well. (He is the Westport Mayor after all.) The O'Connor Home building, if the facility was there, would

probably not even be used by residents and they would be in a different facility but in the same place.

Also it has been reported recently that Johnson Bros, a Westport transport firm, is shifting from their present location to Stafford Street which would mean a lot of big trucks regularly using Queen Street at all hours of the day and night.

Would the WCDHB have to purchase land from O'Connor Home Trust if the facility was built there? If so this seems ridiculous when there is enough land on the present site to build.

I feel that the public are being blackmailed into thinking the O'Connor site is the only option as two sites will be more expensive to run and we will lose services because of this. I feel this is very unfair as we are coming from an unlevel playing field in that there is no ability to make a fair decision while O'Connor Home Trust takes such a rigid position.

Aside from all the discussion about the facility and its location, my major concern is "who is going to run it?" I would hope that it will be kept under WCDHB Management and if this is not to be the case that there will be lots more community and staff discussion around this.

Obviously the decision is not going to be easy and will certainly not please everyone, but these are just a few of my thoughts.

Regards

I'd like to suggest that Buller Pharmacy be relocated into this site, and under the WCDHB umbrella. Pharmacy staff would be in closer contact with the GP's and it may go a long way to preventing some of the medication dispensing errors that my Westport family have experienced over recent years.

I support 1 site on the Hospital site area

I believe the best option/location for this community is a brand new one-site purpose built building which includes elderly care and the location should be the current DHB site.

Thank you

I prefer the one site option preferably the Buller Health Hospital site

Dear Sir/Madam,

After some thought I would like to register my preference for the split option for Buller's future health care.

I believe the care of our elderly should be concentrated at the O'Connor Home site under the solid and already proven governance of the O'Connor Home Trust.

I also strongly feel that it would be to Buller's detriment that we lose control of such an important asset. The small amount of extra cost (remembering there is already a unit onsite and the O'Connor Home Trust are in an excellent financial condition) would far outweigh the benefits to our elderly.

I also have serious concerns that the new BIFHC is being planned using the wrong statistics. These stats are for the whole of the West Coast and not just Buller.

Bullers industry is expanding. Our school roles are increasing and there is currently a baby boom. Another indicator is the shortage of housing.

Do not reduce space in the Acute Care ward or Kawatiri Maternity Annexe. Do not reduce services that are already based in the Buller.

Lastly I would like to remind you, you are looking at what's best for the people of Buller. It seems that what's best for the people of the West Coast not Buller is at the forefront of choice.

I am also aware the if Buller Health decided to part from the West Coast Health Services for any reason. The future of services at Grey Hospital is in jeopardy. The attitude of Greymouth health services need to change to reflect this.

I would be very happy if the governance of the new BIFHC was left with the people of the Buller and not controlled by the West Coast DHB.

Yours sincerely

To whom it may concern,

I would like to thank all those involved in providing good quality information at the meetings I attended on Monday the 19th.

I note that there seems still to be a wide gap between having a 'single' or 'dual' site/s. Until this is sorted then I can see no way forward for Buller district(unless the DHB is forced to make a decision for them).

It concerns me and seems to me that the local council is not taking a leading roll in getting the community involved in making what seems an easy decision on choosing a site to work on.

Mr McManus spoke only from his position as Chairman of O'Connor Trust in that there is room on their site for WCDHB, What about O'Connor Trust coming onto WCDHB site - there was nothing from the Mayor about this - was the Mayor at the meeting or was it just the Chairman from O'Connor Trust?

Has anybody asked that question?

I would have thought that this process would have warranted the Mayor and councilors being in attendance and showing that they are interested in the way forward for their local health system.

As David said there is only so much money for health coming into the region and if it gets split between two sites then something is going to miss out.

From a purely financial position there is room for only a 'single' site in Buller.

I firmly beleive it should be on the WCDHB site for a couple of reasons;

1 - A lot less process needed for using a different site for public health (and what do we do with the present site?).

2 - The site is very easily accessable to the local schools/early childcare centre/sportsfields/aquatic centre - injuries from sports etc.

3 - There was a statement made by a STD nurse about how easy it is for the local school children to 'drop in' and get seen. This would not happen if they had to go a distance to be treated.

4 - Infrastructure is already in place for a bigger unit on site. Has there been any checking of O'Connor area to see whether the infrastructure is capable of handling the extra load or does it need upgrading?

Two years to begin building!! There is a lot of work to be done in a short space of time.

Single site with O'Connor Trust on board is the way forward in my opinion - WCDHB site.

Good luck and keep up the good work.

Please consider our feedback on the proposed Buller Integrated Health Centre as below.

We support the proposal for the Buller Integrated Health Centre to progress as a Greenfield project, with the new complex to be located on the current DHB site in Westport.

This is supported on the grounds of:

- The current location is central to the CBD of Westport (which the current council also has the view of developing). This makes it easier for both local and non-local patients to locate the site and accommodation nearby.
- The general atmosphere of the alternative Greenfield site at O'Connor home would be adversely affected by the general comings and goings of an operational hospital, including Ambulances and Helicopters arriving/departing (particularly at night).
- The O'Connor home area has historically been a flood risk.
- The current building has numerous issues associated with it including; difficulty for inter-ward staff liaison (e.g. Foote ward and BMS staff) with the current layout of the site; difficulty to maintain due to the age and construction of the building, inability to future proof any alternate use for the current hospital building given recommendations for buildings to designed with low inherent energy loss through insulation, small carbon footprint and intelligent technologies also being incorporated in building design. There are also questions over whether the current building would be able to continue in any proposed new guise, particularly given the likelihood of a major earthquake for the region in the same period.
- There is also anecdotal evidence that patients enjoy the current location and prefer it over the proposed new location.

Regards,

Dear Sir / Madam,

As I learn more about the current proposals, I turn from supporting 'twin-site brownfields' to essentially a single-site 'brown', with the present O'Connor Home left to its own future as a necessary alternative choice for potential residents who prefer not to move into a mid-town rest home with what will certainly be a notably busy urban environment and ambience.

The emphasis on telemedicine is most encouraging; I can see huge benefits and savings in reduced travel and prompt best-practice care for patients who have needs beyond the scope of our own GPs and clinical staff. Likewise, remote access to one's own records and the possibility of on-line consultations with clinicians has potential to greatly save time and frustration in attempting to get information which currently must go via the BMS reception interface. (I hear continually, anecdotal examples of missed appointments and all other forms of mis-communication, most distressingly the scenario of follow-up calls for reporting of test results and on-going treatment which fall into the "ether" leaving patients waiting expectantly until finally they call back themselves to find they'd been 'forgotten'!) Of course, direct access to clinicians on-line would have its own organisational and regulatory challenges, as it might well be open to abuse. Overall, however, I am excited (as are Buller Health staff, in Westport "News" item, reporting on trial of same in Midland Health Network recently) by this totally appropriate use of new technology.

Regarding the inclusion of a pharmacy within the precinct of the new centre: what would be the impact on the current (Julie Knudsen's) Buller Pharmacy?? Is it possible that (easy enough with all this "telemedicine" and 'shared electronic patient records') one will be able to choose whether prescriptions will be collected at the new centre or from the current pharmacy? Surely there will be no more need to have scripts faxed (from Buller Med) to Palmerston St., whereupon one arrives to collect said meds only to find that the fax has not been sent!!

Much of the recent media discussion re capital costs and funding only serves to confuse the public and should be confined as far as possible in-house, at least until firm plans are under consideration. Consumers will be attracted to cheaper up-front proposals, fearing massive impacts on their rates/taxes; public-private partnerships sound like a fantastic alternative but is the "discretionary spend" really available in the corporate world given today's economic climate? Much more needs to be done in cost-saving areas, such as staff retention to minimise use of locums, rationalisations in the vehicle fleet, better communication to reduce wastage/duplication, so that the DHB can begin to 'live within its means'.

I could go on, but I'll stop now and earnestly hope you'll consider this lot despite me being "late"...

Best wishes

I wish to support a single site greenfields option at the current site - Buller Hospital.

The current site is well situated being central to the High School, two of Westport's three primary schools, the Solid Energy Centre, and the garage for the voluntary organisation who run the Buller Wheelchair Bus. There would also be a large area of land which can be further developed to ensure we continue to improve on the model of care we are developing and whatever new ideas eventuate in the future. A lot of work has already been done from an IT perspective to accommodate the new Telehealth Equipment, Videoconference Equipment and X-Ray Reporting system and this would need to be replicated at a new site.

The advantages for this option (or even a brownfields build on this site) are more than the disadvantages. O'Connor Home offers a peaceful setting but this could also be achieved on the Buller Health site as well - by inviting community groups to contribute to landscaping e.g. Lions, Rotary, Youth Groups, High School Students, Primary Schools. In delivering a new model of care, this would be a good way for some people to become more involved. T

In forward thinking, it would be ideal to have a facility that has extra land which could for example be tagged by a developer for the purchase of small units for the elderly/disabled to progress into, built close to the new facility for easier access. The land at 74 Derby Street could be developed to provide accommodation units for Nurses/Doctors etc.

In working towards the establishment of an Integrated Family Health Centre for Buller Health and its surrounding areas, it is essential that in order to be able to provide the excellence of care we aim to deliver, there needs to be a sufficient number of Reception/ Clerical staff to do tasks and to support other staff and ensure quality in all that we do. This is a wonderful opportunity to have a great asset for our community and it is imperative that from the onset it works efficiently and positively so it is seen that way by our community and those who access services that we can deliver in a timely manner. Being under staffed at the support level would have a detrimental effect to what we are trying to achieve and create negativity. We could expand support staff by being involved in the re-establishment of Quality Assurance i.e. a role for someone to liaise with patients so they gain a better understanding of how the system works - processes - a navigator type person not attached to a condition but rather helping them while they wait to be seen by a specialist, what to do if they feel they are waiting too long, sometime to advise and help, someone to listen and explain. This type of role could promote a better patient/health centre relationship and help patients understanding/expectations.

This is an exciting time - Best Wishes as you work towards developing a new model of care enhanced by all the positives an Integrated Family Health Centre will create.

Thank you for the opportunity to feedback my thoughts.

New Zealand Nurses Organisation
Submission to the
West Coast District Health Board
On the
Buller Integrated Family Health Centre: Community Update
September 2011
Inquiries to: Christin Watson, Organiser
Julia Anderson, Professional Nursing Advisor
Chris Wilson, Industrial Adviser, Primary Health Care
New Zealand Nurses Organisation
17 Washington Way
Christchurch 8140
Phone: 03 3660186
Email: christinw@nzno.org.nz

INTRODUCTION

The New Zealand Nurses Organisation (NZNO) is forwarding this submission on behalf of our members employed by the West Coast DHB at Buller Health. NZNO again acknowledges the opportunity to comment on the Buller Health Services Plan. We refer you to our previous submission on the Buller Health Services plan working paper: Model of care description, capacity estimation and options analysis, dated May 2011.

NZNO has consulted with its members and staff in the preparation of this further submission in particular NZNO delegates and members working in the Buller District. Key for NZNO is universal and equitable access to health care for the Buller community.

DISCUSSION

NZNO recognises the need for healthcare facilities to find ways to deliver healthcare services in an efficient and effective manner within recognised financial constraints and resource issues. NZNO welcomes the proactive stance the West Coast District Health Board is taking in planning for the future care of residents in the Buller District. NZNO is committed to free accessible quality Public Health systems.

It is NZNO's contention that the ownership and governance of the health services in Buller is crucial to any planning for the future and it is our view that this needs to remain with the West Coast District Health Board for optimum outcomes for staff and the community.

NZNO is clear that there must be sound economic and human resourcing rationale for the proposals and no lessening of conditions of employment or compromise of clinical leadership and professional support structures for nurses and health workers. Again, we would maintain this is best achieved through ownership and governance of the West Coast DHB.

NZNO acknowledges the inclusion of all nursing scopes of practice within the Community Update presentation of 19 September 2011. NZNO members embrace the opportunity to enhance the roles and responsibilities of nursing and the development of strong nursing leadership within clinical, management and governance structures ensuring services that will provide better and higher quality services for health consumers.

NZNO acknowledges the opportunities new ways to providing health care services can have for health care practitioners particularly when they are involved in the 'shaping' and development of new models of care. It is also acknowledged that there can be positive health outcomes for clients/consumers of new ways of delivering care and services. To date detail in relation to the model of care within any proposed structure remains unclear. NZNO believes it is critical to include our members in any ongoing model of care development. This would include meaningful participation and representation on all future groups in the development of services and models of care within any future structures.

In terms of the Options recently presented for the redevelopment of health facilities we support the Single Site Greenfields (new building) Option at the current Buller Health location along with the expressed advantages of that Option namely:

- ☐ a purpose built facility will be best for clinical integration and patient care experience
- ☐ is cost effective in terms of the longest facility life
- ☐ the ongoing costs could be reduced through shared agreed staffing models and integration with aged care

CONCLUSION

NZNO thanks you once again for the opportunity to comment on the proposed Buller Integrated Family Health Centre.

NZNO Recommends that:

- ☐ a single site greenfields facility is developed at the current Buller Health location.
- ☐ the ownership and governance of the health services in Buller remains with the West Coast District Health Board for optimum outcomes for staff and the community.
- ☐ NZNO believes it is critical to include our members in the ongoing model of care and facilities development.

General Feedback and Unclear Submissions

Very happy with proposed models of care. Not sure that new model is enough to encourage recruitment and retention, need to look at wider collaboration with community to work on that, buildings won't achieve that. Has anyone suggested the DHB exit the IFHC and let it be run by a trust?

Options for development:

It seems O'Connor Home have refused to move, so if that is the case a single site at Buller hospital is a non-starter. If only O'Connor Home had declared this at the start.

If the above is true then we feel a split site is preferable. The DHB could exit elderly care and use the Buller hospital site to build an IFHC with medical and maternity beds only.

If O'Connor Home are responsible for all elderly care they can sort out their own staffing arrangements, etc. Do we know how sustainable O'Connor Home is? Not even sure where they get their funding!

Submission

Feedback – Buller Health Integrated Family Health Centre

At present there is no receptionist/clerical support role for community services staff.

That adequate clerical staffing levels for these services be provided for in the new plan to assist with supporting the teams involved with development and delivery of the model of care.

We need an area for mothers and babies. A change table and a feeding area.

A small TV with DVDs in them if we can't get toys for children's area. Or small climbing area.

The play area needs a TV and more toys.

Well the play area needs more toys.

A really good coffee machine for staff would be great.

I prefer all elderly care at O'Connor Home. Nursing homes should not be attached to health centres or hospitals.

Single site as it makes more sense. Less cost, etc.

I would think that a combined facility on the Cobden Derby Pakington Street would be preferable to us. For convenience to our community.

The O'Connor Home should stay but be a private organisation. Have an elderly care facility combined with the main area.

The current system and layout has served well in my personal experience with the separation of medical centre and hospital – the hospital able to supply A&E without being burdened with routine medical enquiries that are handled by the medical centre. The close proximity of medical centre and hospital facilitates referral and supports the medical centre effectively.

Stay here.

Hospital to stay where it is.

Signed

I would like to see it stay where it is. Thanks.

Currently where it is. Not O'Connor Home.

I support a separate site for the Buller integrated family health centre as I feel we need to remain independent from the O'Connor Home Trust. We need to remain on our current site as it provides a service and access for all ages.

I want the hospital site to stay where it is.