



West Coast Health
BUILDING A BETTER FUTURE

Buller Health Services are on the move

22-25 November 2019

In preparation for the demolition needed to make way for construction of the new Buller Health facility, we are relocating a number of services to other areas of the facility over the weekend starting Friday 22 November 2019.

From Monday 25 November, our Cobden Street entrance will become the single point of entry for the majority of our services, including Buller Medical Centre.

What do you need to know?

Buller Medical Centre

- **Friday 22 November:** Clinic will close at 3pm
- **Saturday 23 and Sunday 24 November:** Buller Medical Centre will be moving to the old Outpatient area
- **Monday 25 November:** Clinic will open from 10.00am - 4.00pm *Please note the late opening and early closing on this day*
- **Tuesday 26 November:** Clinic will return to normal operating hours
- To access Buller Medical Centre please use the Buller Health main entrance
- Buller Medical Centre reception will be located at the main Buller Health reception.

Weekend Clinics

- **Saturday 23 and Sunday 24 November:** Weekend Clinics will be held in Foote Ward between 2-4pm
- To access Foote Ward, please use the main entrance on Cobden Street.

Community Services

- **Monday 25 November:** Community Services will be working from the old Dunsford Ward
- Please enter via the main entrance on Cobden Street
- Community Services moving include Allied Health (Physiotherapy/Occupational Therapy), District Nursing, Diabetes Clinical Nurse Specialist, Laboratory, Community Mental Health Services, Palliative/Oncology Clinical Nurse Specialists, Respiratory/Cardiac Clinical Nurse Specialist, Home & Community Support, Complex Clinical Care Network, Diversional Therapy, Smoking Cessation, Social Work, Child Adolescent Mental Health Services (CAMHs) and Alcohol and Other Drug (AOD) services.

Outpatient Clinics

- **Monday 25 November:** Outpatient Services will be working from both Kawatiri and Community Services, located in the old Dunsford Ward



- Your appointment letter will clearly state which location you are to attend
- If your letter states your appointment is in Kawatiri, you can enter Kawatiri Outpatients via the Kawatiri entrance on Cobden Street, utilising the Kawatiri car park.

Artist's impression of the main entrance to the new Buller Health facility.



Artist's impression of the reception and waiting area in the new Buller Health facility.

What stays the same?

Buller Health will continue to provide the same high quality services, the only difference will be the new location of some of our services. If you need assistance please call us or ask any of our staff at the front reception.

There are no changes to the location of the following services:

- Foote Ward and Urgent Care
- Kawatiri Birthing Unit
- X-ray Services
- Main Reception.

Please refer to the Buller Health campus map for updated service locations.

What is changing?

- Buller Medical is moving to the old Outpatients area
- All Community Services are moving to the old Dunsford Ward
- Community Mental Health Services are moving into the old Dunsford Ward
- Laboratory (blood tests) will move to the old Dunsford Ward and post-move services will include some flexible appointment times
- Outpatients Clinics will be delivered from either the old Dunsford Ward or from the Kawatiri Ward
- Access to the Sexual Health Clinic, Public Health Nurse and B4 Schools Nurse is via the Kawatiri entrance

- There will now be a single point of entry – through the main entry doors – to a new single reception area for Buller Medical and Buller Health. Both phone numbers are staying the same
- When entering via the Cobden Street entrance, there will be clear signage showing the location of each service. If you are unsure about where to go, please ask our reception staff for assistance.

Our contact details

- **Buller Health**, Cobden Street, Westport – (03) 788 9030
- **Buller Medical Centre**, Cobden Street, Westport – (03) 788 9277
- **Community Mental Health & Addiction Services**, Cobden Street, Westport – (03) 788 9234

If you need medical advice this weekend, call your general practice team at any time rather than visiting in person. After hours, follow the instructions to be put through to a nurse for free health advice. If it's an emergency dial 111.

For updates and further information go to – www.wcdhb.health.nz