



Consultation Questionnaire

Draft West Coast DHB Strategic Disability Action Plan

1. Please tell us what you like about the West Coast DHB Draft Strategic Disability Action Plan?
2. What areas in the draft plan do you think could be improved or added to?
3. Is there anything missing in the draft plan that you believe is important? Please tell us.
4. Please let us know if we need to do anything to improve the process of developing or consulting on the West Coast DHB Draft Strategic Disability Action Plan.
5. Please share any general comments about West Coast DHB Draft Strategic Disability Action Plan?

Identifying Priority Actions

The West Coast DHB Draft Strategic Disability Action Plan 2015 - 2025 sets objectives for a 10 year period. Priority actions identify how we are going to move toward achieving the improved outcomes for people with disabilities over the next few years. The West Coast DHB wants to know from people with disabilities, their family/whanau/carers and the organisations that support them, what the priorities for action should be.

For each of the 17 objectives, what do you suggest the priority actions should be? The suggestion under each objective is given as an example only.

We also welcome other comments or suggestions, and space is provided at the bottom of this questionnaire. For example, are there other objectives we should consider?

Objective

1. DELIVER NEW OR CHANGED SERVICES

e.g. The South Island DHB's Alliance have identified gaps in meeting the needs for people with disabilities, whose needs are defined as high and complex and usually span more than one public sectors. Solutions will be sought and recommendations made.

Other suggestions:

2. MEASURE NEED AND PROGRESS

e.g. Collect baseline and monitoring information that measures issues for people with disabilities in the West Coast, such as demographics, wellbeing, available services, etc.

Other suggestions:

3. IMPROVE ACCESS TO PERSONAL INFORMATION

e.g. Develop and implement the electronic patient portal

Other suggestions:

4. OFFER APPROPRIATE TREATMENT

e.g. Information sharing to key stakeholders in the disability sector on new interventions and therapies being used which are contributing to improved outcomes for people with disabilities e.g. sensory modulation

Other suggestions:

5. WORK TOWARDS EQUITABLE OUTCOMES FOR MAORI

e.g. Specific population-based plans will be developed and recommended actions progressed in partnership with the relevant leaders. (This may not necessarily require new plans but may include amending existing plans to include a disability focus)

Other suggestions:

6. IMPLEMENT PASIFIKA DISABILITY PLAN

e.g. Work with key Pasifika networks to ensure Pasifika people are aware of, understand and know how to access disability services.

Other suggestions:

7. DEVELOP BETTER APPROACHES FOR REFUGEE, MIGRANT AND CULTURALLY AND LINGUISTICALLY DIVERSE GROUPS

e.g. Build on the work of West Coast DHB to improve primary health and health promotion for culturally and linguistically diverse people across the health system.

Other suggestions:

8. INTEGRATE SERVICES FOR CHILDREN/YOUTH WITH A DISABILITY

e.g. Explore and advocate with the newly developed Children's Teams about the provision of an integrated approach for vulnerable children with disabilities.

Other suggestions:

9. PROVIDE ACCESSIBLE INFORMATION AND COMMUNICATION

e.g. Partner with Disabled Peoples Organisations (DPO's) to identify opportunities to modify existing West Coast DHB websites to ensure they are user-friendly for those with sensory, cognitive and learning disabilities

e.g. Develop and Implement a West Coast DHB New Zealand Sign Language Policy

Other suggestions:

10. USE PLAIN LANGUAGE

e.g. Do a stocktake of the current access to plain language information and identify opportunities for improvement.

Other suggestions:

11. MONITOR QUALITY

e.g. Collect information on service satisfaction and outcomes for people with disabilities.

Other suggestions:

12. DEVELOP LEADERSHIP OF PEOPLE WITH DISABILITIES WHO HAVE A ROLE IN THE HEALTH SYSTEM

e.g. Work with the West Coast DHB Consumer Council to identify and support individuals to undertake Consumer Leadership Development Training (grant funding maybe available through Te Pou)

Other suggestions:

13. BE AN EQUAL OPPORTUNITY EMPLOYER

e.g. Ensure policies and procedures are in place for employees who identify as having a disability so all reasonable measures are taken to support people to perform their roles to their full capacity.

Other suggestions:

14. DESIGN AND BUILD FACILITIES THAT MEET NEEDS AND ENCOURAGE INCLUSION

e.g. Include people with disabilities and the recognised accessibility guidelines into facilities design so that facilities improve their experience of the health system

Other suggestions:

15. INCREASE STAFF DISABILITY AWARENESS, KNOWLEDGE AND SKILLS

e.g. Review eLearning programmes on disability awareness currently developed and implemented in other DHBs; and work with professional leaders, Human Resources, consumer and disability leaders to have a West Coast DHB eLearning tool which is available to all staff to undertake.

Other suggestions:

16. IMPLEMENT THE PLAN IN PARTNERSHIP

e.g. Progress on these priority actions which will be reported back to the disability sector at a minimum of annually, at which time further consultation will occur on priority areas.

Other suggestions:

17. INFLUENCE THE REBUILD TO PROMOTE THE HEALTH, WELLBEING AND INCLUSION OF PEOPLE OF ALL AGES AND ABILITIES

e.g. Actively promote and influence universal design and accessible communities across the West Coast.

Other suggestions:

Other suggestions and comments:

Returning Your Questionnaire

Please send to Kathy.O'Neill@cdhb.health.nz, or

Drop into the DHB, attention Kathy O'Neill, Planning & Funding
