






## AGENDA

**Consumer Council Meeting**  
**Partners in West Coast Health**  
**Monday 1 April 2019 (2.00pm to 4.00pm)**  
**Community Services Meeting Room – Grey Hospital**  
**VC available on VMR 2 or dial #755527**

| Members   |   |
|---|---|
| Russ Aiton (Chair)<br>Sarah Birchfield (Vice Chair)<br>Marcus Shenker<br>Patricia Nolan<br>Danae Russell  | Paula Cutbush<br>Jenny Green<br>Ann Bradley<br>Debbie Peters  |
| In Attendance   |   |
| Gary Coghlan, <i>Executive Management Team (EMT)</i><br>Rosalie Waghorn, <i>Quality &amp; Patient Safety Manager</i><br>Andrea Bruning, <i>Document Control &amp; Quality (Minutes)</i> | Imogen Squires, <i>Senior Communications Advisor</i><br>Jenni Stephenson, <i>Project Manager - Planning and Funding</i> |
| Apologies   |   |
| Philip Wheble, <i>General Manager</i> (optional)  |   |

| Agenda Item |  | Paper    | Who              | Action                              |
|-------------|--|----------|------------------|-------------------------------------|
| 1.          | <b>Welcome / Apologies / Karakia / Thanks</b><br>Introduction of new members   | Verbal   | Chair            | <b>Information</b>                  |
| 2.          | <b>Previous Minutes (4 February 2019) / Action points arising from previous minutes</b><br><br><br>Minutes - CC Meeting<br>040219 Draft.docx  | Attached | All              | <b>Decision</b>                     |
| 3.          | <b>Annual Planning</b>   | Verbal   | Jenni Stephenson | <b>Discussion</b>                   |
| 4.          | <b>The Hub</b>   | Verbal   | David Croft      | <b>Discussion</b>                   |
| 5.          | <b>Consumer Reporting – Other Committees</b>   | Verbal   | Members          | <b>Discussion</b>                   |
| 6.          | <b>Work Plan and ToR</b><br><br> <br>WCDHB Consumer Council Work Plan for 2019<br>Terms of Reference 2019 Draft for Application<br><ul style="list-style-type: none"><li>Localities for membership – TOR</li><li>Council Members tenure and attendance on sub-committees</li></ul> | Attached | All              | <b>For renewal at April Meeting</b> |

|   |  |        |                             |   |
|---|--|--------|-----------------------------|---|
|   |  |        |                             |   |
| 7.  | <b>Transalpine Disability Action Plan</b> <ul style="list-style-type: none"> <li>Update on discussion with Kathy O'Neill</li> </ul>                            | Verbal | Chair                       | Discussion<br><br>Disability Action Plan Meeting 4Feb19.docx |
| 8.  | <b>National Patient Experience Survey</b>  | Verbal | Rosalie Waghorn             | Discussion<br><br>NPES.docx                                  |
| 9.  | <b>Other Items for Discussion:</b> <ul style="list-style-type: none"> <li>QPSM Update – Rosalie Waghorn</li> </ul>   | Verbal | Chair                       | Discussion  |
| 10.   | <b>Photos – Website Bios</b> <ul style="list-style-type: none"> <li>Imogen to take photos of new members for Consumer Council page on WCDHB website</li> </ul> | N/A    | Imogen Squires/ New members | End of the meeting  |
| <b>Next Meeting: Monday 10 June 2019, 2pm-4pm (Buller Health Centre Meeting Room – Buller Hospital)</b> |  |        |                             |   |