



AGENDA

Consumer Council Meeting
Partners in West Coast Health
Monday 9 December 2019 (2.00pm to 4.00pm)
Hokitika Health Centre, Sewell Street Hokitika
VC – Select “WCDHB Hoki Health Clinic” via VidyoConnect

Members	
Russ Aiton (Chair) Sarah Birchfield (Vice Chair) Marcus Shenker Patricia Nolan	Ann Bradley Danae Russell Debbie Peters Paula Cutbush
In Attendance	
Rosalie Waghorn, <i>Quality & Patient Safety Manager</i> Andrea Bruning, <i>Document Control & Quality (Minutes)</i>	Jo Brown, <i>Quality Patient Health & Adverse Events Facilitator</i>
Apologies	
Deb Wright, <i>Manager IFHS Northern</i> Philip Wheble, <i>General Manager (optional)</i> Gary Coghlan, <i>Executive Management Team (EMT)</i> Jenny Green	

Agenda Item		Paper	Who	Action
1.	Welcome / Apologies / Karakia / Thanks	Verbal	Chair	Information
2.	<p>Previous Minutes (17 June 2019) / Action points arising from previous minutes <i>14 October 2019</i></p>  <p>Minutes - CC Meeting 141019 Draft.docx</p> <ul style="list-style-type: none"> ○ Russ to contact Imogen to set up a time to discuss ideas for the website and how the locality based consumer groups could be included into the existing Consumer Council webpage. ○ Russ to speak to Council members on the proposed restructure and to keep them updated via email and Google Docs folder on the progress. ○ Jo to check feedback from new phone (HCM) triaging system ○ Jo will speak with the WFD team regarding Buller work experience students. 	Attached	All	Decision
3.	Consumer Reporting – Other Committees	Verbal	Members	Discussion

4.	Recruitment 2020 - Update	Verbal	All	Discussion
	Work Plan/ ToR  WCDHB Consumer Council Work Plan for <ul style="list-style-type: none"> How the WCDHB Annual Plan will shape the Consumer Council Work Plans for 20/21 	Verbal	All	Discussion
5.	Other Items for Discussion: <ul style="list-style-type: none"> QPSM Update – Rosalie Waghorn Feedback from Darren Douglass HQSC Meeting 	Verbal	Chair	Discussion
Next Meeting: Monday 9 December 2019, 2pm-4pm (Hokitika Health Centre, 59 Sewell Street, Hokitika)				