

## AGENDA

**Consumer Council Meeting**  
**Partners in West Coast Health**  
**Friday 21 August 2020 (1pm-3pm)**  
**Corporate Office Boardroom – Te Nikau, Grey Hospital & Health Centre**  
*VC – Select “WCDHB Grey Corp Boardroom” via VidyoConnect*

### Members

Russ Aiton (Chair)  
Ann Bradley  
Jenny Green  
Debbie Peters  
Christine Robertson


Keith Rusholme  
Gaye Coates  
Shelley Mills  
Claudia Landis  
Gail Cossar


### In Attendance

Rosalie Waghorn, *Quality & Patient Safety Manager*  
Deb Wright, *Manager IFHS Northern*  
Philip Wheble, *General Manager (optional)*  
Andrea Bruning, *Document Controller*

Jo Brown, *Quality Patient Health & Adverse Events Facilitator*  
Gary Coghlan, *Executive Management Team (EMT)*

### Apologies

Agenda Item	Paper	Who	Action
1. <b>Welcome / Apologies / Karakia / Thanks</b>	Verbal	Chair	<b>Information</b>
2. <b>Previous Minutes (9 December 2019) / Action points arising from previous minutes</b> <i>9 December 2019</i>  Minutes - CC Meeting 091219 Dra <ul style="list-style-type: none"> <li>Russ to contact Imogen to set up a time to discuss ideas for the website and how the locality based consumer groups could be included into the existing Consumer Council webpage.</li> <li>Jo to follow up on the feedback from new phone (HCM) triaging system</li> </ul>	Attached	All  Russ  Joanne	<b>Decision</b>
3. <b>Consumer Reporting – Other Committees</b>	Verbal	Members	<b>Discussion</b>
4. <b>Work Plan/ ToR</b>	Verbal	All	<b>Discussion</b>

	 WCDHB Consumer Council Work Plan for			
5.	<b>Other Items for Discussion:</b> <ul style="list-style-type: none"> <li>Quality &amp; Patient Safety Update</li> <li>HQSC QSM document</li> <li>HQSC – visit by Dr Chris Walsh 14/10/20</li> </ul>	Verbal  Verbal  Verbal	Rosalie  Russ  Russ	Discussion  Discussion  Discussion
<b>Next Meeting: TBA</b>				