

Consumer Council Partners in West Coast Health



MINUTES


1:30pm – 3:30pm on Friday 27 November 2020



Corporate Boardroom / VC

Vidyo link: <https://wcdhb.healthcloud.org.nz/join/l1h2H2M9>



Members

Membership		In Attendance	
Russ Aiton (Chair - Central)	<input checked="" type="checkbox"/>	Philip Wheble, <i>General Manager</i>	<input checked="" type="checkbox"/>
Ann Bradley (Southern)	<input checked="" type="checkbox"/>	Rosalie Waghorn, <i>Quality & Patient Safety Manager</i>	A
Jenny Green (Southern)	A	Deb Wright, <i>Manager IHS, Northern</i>	<input checked="" type="checkbox"/>
Debbie Peters (Northern)	<input checked="" type="checkbox"/>	Andrea Bruning, <i>Document Controller (Minutes)</i>	<input checked="" type="checkbox"/>
Christine Robertson (Central)	A	Joanne Brown, <i>QPH&AE Facilitator</i>	<input checked="" type="checkbox"/>
Keith Rusholme (Central)	<input checked="" type="checkbox"/>	Gary Coghlan, <i>General Manager Maori Health</i>	X
Gaye Coates (Central)	<input checked="" type="checkbox"/>	Brittany Jenkins, <i>Director of Nursing</i>	A
Shelley Mills (Southern)		Brendan Marshall, <i>SMO/ Rural Generalist</i>	<input checked="" type="checkbox"/>
Claudia Landis (Southern)	<input checked="" type="checkbox"/>	Jenni Stephenson - <i>Programme Manager, Planning and Funding</i>	<input checked="" type="checkbox"/>
Gail Cossar (Northern)	<input checked="" type="checkbox"/>	Jane George - <i>Director of Allied Health, Scientific & Technical</i>	<input checked="" type="checkbox"/>
Kathryn Cannan (Northern)	<input checked="" type="checkbox"/>	Laura Aileone – <i>Project Manager</i>	<input checked="" type="checkbox"/>
Margaret Lilley (Northern)	X	Present = <input checked="" type="checkbox"/> Apology = A	
Bev Bade (Northern)	X		
Michael Nolan (Southern)	<input checked="" type="checkbox"/>	Absent = X Leave = #	

Agenda Items		Delivery	Who
1.	Welcome / Apologies / Karakia / Thanks	Verbal	Chair
2.	<p>Previous Minutes (21 August 2019)</p>  <p>Consumer Council Minutes 210820.pdf</p> <p>Action points arising from previous minutes</p> <ul style="list-style-type: none"> Gary and Russ to liaise on meeting date/invitation for Tatou Pounamu. <i>27/11: Meeting with Gary, Brittany Jenkins and Marion Smith on 3 December. Update to be provided at first meeting of 2021.</i> Chair/ members to populate activity section of Work Plan. Google docs/ another repository to be set up by Chair/ nominated member. <i>27/11: Action item not discussed.</i> Phil challenges Consumer Council to provide insight and ideas on how we communicate 	Attachment	<p>All</p> <p>Gary/Russ</p> <p>All Council Members</p> <p>All Council Members</p>

	<ul style="list-style-type: none"> ○ <i>with larger centres. Suggests all spend some time to look at 'NUKA model'.</i> <p><i>27/11: Info is FYI, Gail provided brief overview. Removing from agenda.</i></p>		
3.	<p>Early Years Project - 1.45pm-2pm</p> <p>Growing Up Well on the West Coast community consultation presentation by Jane and Jenni, explained intention to use 'Thinking Partnership' model to put the child's health and wellbeing at the centre of care. Jenni thanks Gaye, Keith and Russ for involvement. Encourage Consumer Council to share information amongst networks to contact us.</p> <p>Facebook page and email address available.</p> <p>Jenni to provide link out via minutes (<u>see attached</u>).</p>  <p>Community Consultation.pptx</p>	Presentation	Jane George Jenni Stephenson
4.	<p>Rural Generalism Presentation - 2pm-2:30pm</p>  <p>RG Model WCDHB Consumer Council 2</p> <p>Rural Generalism presentation specifically around medicine provided by Brendan Marshall.</p> <p>Consensus statement at basis of model explained – what you want to provide for community and vision for doctors.</p> <p>Explained continuity of care in a rural environment important hence taking a population health approach relevant to the community, with Primary Care at the centre of the model. Examples of Rural Generalism already in action: Midwifery, and Rural Nurse Specialist and Nurse Prescriber/Practitioners.</p> <p>Benefits of rural generalist model discussed: long term workforce – less attrition, deliver better care closer to home, addresses inequity, is internationally accepted strategy for areas similar in demographic/geographic location to the West Coast. Reduced costs are a side benefit. 24/7 coverage required and surgical birthing - no service changes and no loss of services.</p> <p>Historically with current model evidence shows not sustainable with failed recruitment, excessive use of locums which is tiring on patients.</p> <p>Transalpine partnership with CDHB enabling local workforce. Specialists making sure our services integrate into tertiary centre. Maintenance of skill enforced i.e. spending a week a quarter in CDHB Women's for obstetrics/gynaecology etc. Service will include well supported placements, post-grad opportunities etc. to be successful.</p> <p>Formal proposal for change out at the moment for consultation. Councils have been highly engaged, MOH and HDC with glowing endorsement. ASMS have been fully engaged through the process, wanted solution – provided it and response has been disappointing. Ashley Bloomfield wrote letter of endorsement.</p> <p>Feedback from Consumer Council:</p> <p>- Use simple terms/ terminology review.</p>	Presentation	Laura Aileone Philip Wheble Brendan Marshall

[illegible]

	<p>complete EOI to be sent out if they wish to apply for an additional term of one year. FYI - this EOI is extended again to those for a fourth and final year following the first EOI. Russ discussed plans for replacing a Vice Chair in 2021, and succession for Chair.</p> <p><i>EOI Form – Word and PDF versions attached:</i></p> <div>   </div> <p>Consumer-Council-EOI-Tenure-Extensio Consumer-Council-EOI-Tenure-Extensio</p> <ul style="list-style-type: none"> • <u>Admin Discussion – Bios, NDA, Expense Form</u> <ul style="list-style-type: none"> - Outstanding Non-Disclosure forms and bio’s to be emailed to Andrea by 31 December 2020. - Claim forms to be used going forward are the supplied version (2.5) – change to form is the cents per kilometre which has increased from 76c per km to 79c per km. Please ensure claim forms are sent to Russ by the agreed date to avoid delayed payments to all Council members, as are processed as a batch on an agreed date with finance team. • <u>Recruitment Plans</u> Discussed intentions for 2021 to recruit for youth and Māori/ Pasifika representation in our communities. Recruitment is to go through EOI/ panel process with QPSM, Māori Health, Locality Manager and Consumer Chair involvement. Plan to be worked on in January 2021. 	Verbal	Russ
		Verbal	Russ
8.	<u>Meeting concluded at 3:45pm</u>		
<p>Next Meeting: 1:30pm- 4:00pm Thursday 18 February 2021 - Te Nikau Ground Floor Meeting Room 1 VC Details: https://wcdhb.healthcloud.org.nz/join/l1h2H2M9</p>			

Summary of Actions		NAME
1.	NPES Results Follow up on National Patient Experience Survey results – Quality to provide update at next meeting.	Rosalie/ Andrea
2.	Meeting date/ Invitation for Tatou Pounamu Update to be provided at first meeting of 2021 following on from Russ meeting with Gary, Brittany Jenkins and Marion Smith on 3 December.	Russ Aiton

Quarterly Consumer Council Meetings - Dates for 2021		
Thursday 18 February 2021	1:30pm – 4pm	Te Nikau Ground Floor Meeting Room 1
Thursday 13 May 2021	1:30pm – 4pm	Te Nikau Ground Floor Meeting Room 1
Thursday 12 August 2021	1:30pm – 4pm	Te Nikau Ground Floor Meeting Room 1
Thursday 9 December 2021	1:30pm – 4pm	Venue TBC