



## CORPORATE OFFICE

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3 December 2018

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### RE Official information request CDHB 9960 and WCDHB 9228

We refer to your email dated 26 October 2018 requesting the following information under the Official Information Act from Canterbury DHB and West Coast DHB.

1. Have any staff at the DHB been caught viewing pornography on work computers in the past five years? If so how many?
  2. How were they caught? For example, images were discovered on a computer, on a printer, on a server, etc?
  3. What type of job did the person do? For example, doctor, nurse, manager etc – if manager please specify department or management level.
  4. Please also state if the person was male or female.
  5. Were the employees investigated? If so what action was taken? If not, why not?
  6. If staff were suspended were they suspended on full pay?
  7. How many complaints have been made in the past five years about pornography being viewed, accessed, downloaded, streamed, printed or stored on DHB computers/phones/laptops/tablets/servers? If so how many and when?
  8. What action was taken over those complaints?
  9. Have any staff been prosecuted criminally in the past five years for viewing, accessing, downloading, streaming, storing, or printing pornography at work? If so how many and what was the outcome?
- Have any staff taken a personal grievance over action involving discipline for viewing, accessing, downloading, streaming, storing or printing pornography at work? If so, when, how many and what was the outcome?

To add context to our response we can tell you that we understand there are around 1.8 Billion websites in existence today, with likely hundreds of millions of undesirable websites affectively blocked by our commercial Internet filter service provider. In addition every day it is likely hundreds of new websites are additionally blocked by our Internet filter service provider.

The Canterbury DHB and West Coast DHB uses Sophos Web appliances that use a system of categorisations from our internet filter service provider. For example "all" websites categorised as pornography are blocked which would likely be several hundred million sites.

Large cyber security companies like "Sophos Group PLC" generically categorise websites for their thousands of corporate customers like the Canterbury DHB and West Coast DHB, as it's now impractical for individual organisations to do this in isolation which used to occur in the mid 1990's when the internet was many times smaller.

The Canterbury DHB and West Coast DHB can override a Sophos categorisation for a "specific" website for their own environment that they feel is miscategorised in error, this is rare but it does happen. In addition, ISP's now block some dangerous and illegal content as per NZ copyright law affecting all home and business users.

The Canterbury DHB and West Coast DHB do not categorise websites, we are users of a commercial internet filter service.

**Note:** If a Staff member, patient or member of the public is in one of our facilities connected to their “personal” mobile phone on 4G for example, filtering is obviously outside our control and we have no visibility of their actions.

The information you have requested is not held in a central location for either Canterbury DHB or West Coast DHB. We are therefore declining your request under section 18(f) of the Official Information Act i.e. *“...the information requested cannot be made available without substantial collation or research”*.

If you disagree with our decision to withhold information you may, under section 28(3) of the Official Information Act, seek an investigation and review of our decision from the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz); or Freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB and West Coast DHB website after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Carolyn Gullery', with a long, sweeping horizontal line extending to the right.

Carolyn Gullery  
**Executive Director**  
**Planning, Funding & Decision Support**