14 November 2019



RE Official Information Act request WCDHB 9359

I refer to your email, dated 14 October 2019 requesting the following information under the Official Information Act from West Coast DHB regarding the number of persons on the West Coast DHB's Needs Assessment Service Coordination (NASC) waiting list for aged home support. Specifically:

1. The total number of people in the West Coast DHB area receiving aged home-based support services as at 30 September 2019.

There were 824 people who received long term home based support services on the West Coast during the month of September. A further 29 people received short term home based support services during the same month.

2. The total number of people referred to the West Coast DHB NASC for assessment for home-based aged support services, as at 30 September 2019, where the referral/non-referral to HCSS services is yet to occur.

On the West Coast people are not referred for an assessment for home based support services, rather they are referred for a full geriatric assessment by InterRAI, as part of an inter-disciplinary response, and therefore we are unable to confirm the number that will be referred for home based support services. However, we do not wait for an assessment to be completed before services are put in place if it is apparent upon referral that services are likely to be required, therefore within our model of care it is likely that service commencement will pre-date the InterRAI assessment.

3. The total number of people, with a completed assessment for home-based services, referred for service to a HCSS provider during the month of September 2019.

As detailed above, on the West Coast people receive a full geriatric assessment by InterRAI, as part of an interdisciplinary response, so that an appropriate person centred care plan can be put in place to meet their individual goals and needs. There were 19 people either already in receipt of, or referred for Home Based Support Services following an assessment by InterRAI in September 2019.

4. The total number of people, with a completed assessment for home-based services during the month of September 2019, where no referral is to be made for such services.

As detailed above, on the West Coast people receive a full geriatric assessment by InterRAI, as part of an interdisciplinary response, so that an appropriate person centred care plan can be put in place to meet their individual goals and needs, therefore there were no completed assessments for home-based services during the month of September 2019 where no referral was made for services.

I trust that this satisfies your interest in this matter.

Please note that this response, or an edited version of this response, may be published on the West Coast DHB website after your receipt of this response.

Yours sincerely

Melissa Macfarlane

Acting Executive Director

Planning, Funding & Decision Support