



West Coast District Health Board

Te Poari Hauora a Rohe o Tai Poutini

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23 June 2020

9(2)(a)

RE Official information request WCDHB 9431

We refer to your email dated 27 May 2020 to the Ministry of Health which they subsequently transferred to us on 29 May 2020 requesting the following information under the Official Information Act from West Coast DHB re paging systems used in hospitals for important messages. Specifically:

- **Could you please provide (for each DHB), the total cost of running the paging systems used in hospitals. i.e cost of equipment, maintenance, paging volume charges and support costs.**

The current Salcom internal Paging System is owned and maintained by West Coast DHB. It is currently undergoing refreshment at a cost of \$9,000 as part of a new facility build. It is only utilised in Greymouth.

The external paging system used for areas outside of Greymouth and for places the internal pagers do not reach is provided by Spark.

There are 65 internal pagers and 40 external.

2019-2020 Costs:

Annual Support Contract	\$22,046
Annual Licence Radio Frequency:	\$145
Annual Pagers Purchased and/ or Repaired 2019-2020	\$4,040
\$ Total Spend - 2019-2020	\$26,231

I trust that this satisfies your interest in this matter.

Please note that this response, or an edited version of this response, may be published on the West Coast DHB website after your receipt of this response.

Yours sincerely

Carolyn Gullery
Executive Director
Planning, Funding & Decision Support