15 September 2020



RE Official information request WCDHB 9466

I refer to your email dated 20 August 2020 requesting the following information under the Official Information Act from West Coast DHB. Specifically:

- 1. Any letters or correspondence from or with the WCDHB about the recent resignations David Meates, Michael Frampton, Carolyn Gullery, Sue Nightingale and Justine White.
- 2. Also any internal reports.
- 3. This could include with staff, the ministry, those affected, board members etc.

The only correspondence held by the West Coast DHB regarding the resignations of David Meates and the other six Executive Management Team members are the announcements which were sent out to staff. Please refer to **Appendix 1** (attached).

I trust this satisfies your interest in this matter.

Please note that this response, or an edited version of this response, may be published on the West Coast DHB website after your receipt of this response.

Yours sincerely

Ralph La Salle

Acting Executive Director
Planning, Funding & Decision Support

Subject:

FW: Resignation of Michael Frampton, Chief People Officer

From: Karalyn van Deursen On Behalf Of Internal Email

Sent: Monday, 20 July 2020 10:59 AM

To: Internal Email < Internal. Email@cdhb.health.nz>

Subject: Resignation of Michael Frampton, Chief People Officer

Sent on behalf of David Meates, Chief Executive

It is with regret I advise that Michael Frampton has resigned from his role as Chief People Officer, Canterbury DHB and West Coast DHB.

Michael came to health eight years ago this month. He was responsible for leading change across the West Coast Health System, and driving the process to secure commitment for a new hospital in Greymouth. (Coincidentally, from next week patients begin moving into the new Te Nikau Grey Hospital.)

Subsequently, Michael moved to Canterbury to lead the transformation and reinvention of HR. Today, our People and Capability team has new strategy, new people with new and different perspectives, experience and talent, it delivers new services supported by new technology, and it's realising a completely different kind of value. Michael has inspired and led this work, and established the foundations for the ongoing journey we are on to put our people at the centre of everything we do.

To Michael, I want to say this. Being at the leading edge of transformation in the HR space is both one of the most challenging endeavours in any health organisation but also one of the most rewarding. Thank you for all that you have contributed and given to make *Our Health System* better - you have made a real and lasting difference.

Michael is returning home to Auckland and taking up the role of Chief People Officer with Sky. On behalf of the Board and EMT, I acknowledge Michael's tremendous contribution to both the Canterbury and West Coast Health Systems and wish him every success for his new role.

Michael's last working day is Friday 28 August 2020.

Ngā mihi

David Meates, MNZM

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Values – Ā Mātou Uara

FW: Resignation of Carolyn Gullery - Executive Director Planning, Funding and Decision Support

From: Karalyn van Deursen On Behalf Of Internal Email

Sent: Monday, 3 August 2020 1:25 PM

To: Internal Email < Internal. Email@cdhb.health.nz>

Subject: Resignation of Carolyn Gullery - Executive Director Planning, Funding and Decision Support

Sent on behalf of David Meates, Chief Executive

It is with regret I advise that Carolyn Gullery resigned from her role as Executive Director Planning, Funding and Decision Support for both the Canterbury and West Coast Health Systems. Carolyn will be moving to the UK in September to work with Lightfoot Solutions supporting a number of NHS systems in Wales and England .

Since joining Canterbury District Health Board as Planning and Funding General Manager in 2007, Carolyn has played a significant part in reshaping the way health care is delivered in both Canterbury and the West Coast.

Carolyn has had more than thirty years of health system experience in a variety of strategic and leadership roles for both public and private sector. She has extensive experience in leading complex planning and change processes at a regional and national level together with a proven track record of successfully negotiating health and disability sector contracts at all levels.

Carolyn's career is littered with a number of 'firsts'. Her ability to 'see around corners' and identify solutions that others haven't considered has combined well with her extensive health policy and health alliancing and contracting experience to get a complex health system on track and keep it there.

Carolyn has worked for Canterbury DHB for 13 years but her contribution to the health system in Canterbury, West Coast and New Zealand goes back much further than that. Carolyn came to Canterbury in 1993 to be part of the establishment of the Southern Regional Health Authority. In her time in the various versions of the Health Authorities amongst other things she designed and negotiated the first IPA contract with Pegasus , set up the first budget holding contracts for laboratory and pharmacy services in New Zealand, changed how we received medication to repeat dispensing saving the country \$60M in the first year, and led the development of key policies and strategies that impacted on pharmaceuticals, pharmacy and general practice including the development of BPAC and the PharmHouse. She was also the first female and first non-RHA Chief Executive to becomes a Director of PHARMAC in 1997.

As a contractor during the 2000s, she was on the negotiating team for the new PHO agreement (the general practice side), wrote the policy and implemented CarePlus as an innovative approach for people with complex health and social challenges, operationalised restorative home support in the North Island and was the founding Chief Executive for the largest single PHO, Partnership health. What we have all benefited from though was her leadership with her clinical colleagues in developing the world - first general practice-led acute admission avoidance programme – 20 years ago and still seen as innovative today. That programme is still with us as the Acute Demand Management Service looking after 35,000 people per annum in a community-based setting and anchoring so much of what we do. That programme

was built on trust which set the scene for the development of an integrated adaptive health system based on trust and the alliancing approach.

Carolyn has been instrumental in the development of platforms that support clinicians to do their work including ERMS, HealthPathways, Leading Lights, our Outcomes Framework, the earthquake recovery plan, many hospital business cases, Vision 2020 and the elements to support a truly people-centered health system.

On behalf of the Board and EMT, I acknowledge Carolyn's tremendous contribution to both the Canterbury and West Coast Health Systems and wish her every success for her new role.

Ngā mihi

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<image001.jpg>

Values – Ā Mātou Uara

Resignation of David Meates, Chief Executive Officer

From: Karalyn van Deursen On Behalf Of Internal Email

Sent: Tuesday, 4 August 2020 1:57 PM

To: Internal Email < Internal. Email@cdhb.health.nz >

Subject: Resignation of David Meates, Chief Executive Officer

Sent on behalf of Sir John Hansen, Board Chair, Canterbury DHB

Resignation of David Meates, Chief Executive Officer

Canterbury District Health Board (CDHB) and West Coast District Health Board (WCDHB) Chief Executive David Meates today announced his intention to stand down as at 4 September 2020. This follows the successful migration into the new Te Nikau Grey Hospital on the West Coast, and it coincides with plans for the final move into the new Christchurch Hospital Hagley facility at the end of the year.

David became Chief Executive of Canterbury DHB in February 2009 and took over responsibility for the West Coast DHB as Chief Executive in July 2010.

Board Chair, Sir John Hansen, thanked David for his contribution and commitment to Canterbury and the West Coast and acknowledged his many achievements including the development of the highly regarded and internationally recognised integrated health system in Canterbury.

"I thank David for years of dedicated public service," said Sir John.

"David is a resourceful and innovative leader who has given many years' service to the people of Canterbury and the West Coast. It is hard to imagine any other organisation in New Zealand that has had to contend with the challenges and complexities that have been managed by this DHB.

'Among his many achievements, he led the Canterbury Health System response through some of the biggest and most challenging events New Zealand has ever faced – the Christchurch and Kaikoura earthquakes and the terrorist attacks in March 2019. David's leadership during, and following these extraordinary events was exemplary.'

David's legacy includes modern state-of-the-art health facilities at Te Nikau in Greymouth, the Kaikoura Health Centre, Burwood Hospital, Christchurch Hospital Hagley, Akaroa, Rangiora, Ashburton, state of the art digital platforms and analytics, and the Health Precinct.

"My time with Canterbury and the West Coast has been so incredibly rewarding. DHBs are some of the largest and most complex businesses in New Zealand and I have been really fortunate to work with some of the most gifted and talented teams, both in Canterbury and on the West Coast" says David. "The care provided by clinical and support teams, both in our hospitals and in primary and community care, has been exemplary in spite of them working in environments that in many cases have been and remain challenging" said David.

"If I was to be sick anywhere in the world, I would want to be cared for here," says David.

Subject:

Resignation of Justine White, Chief Financial Officer

Sent: Wednesday, 5 August 2020 12:18 PM

To: Internal Email < Internal. Email@cdhb.health.nz >

Subject: Resignation of Justine White, Chief Financial Officer

Sent on behalf of David Meates, Chief Executive, Canterbury DHB

Kia ora koutou

It is with regret I advise that Justine White has resigned from her role as Chief Financial Officer and Executive Director of Finance and Corporate Services, Canterbury DHB and West Coast DHB.

Justine came to health 9 years ago after a career in the private sector. She has been a central member of the Executive Team that has navigated the Canterbury Health System through its most challenging period, and a key leader in the transformation of health services on the West Coast.

Justine has led the implementation of new finance and procurement systems. She has successfully driven large scale change, including the in-sourcing of food and cleaning services that have driven millions of dollars of efficiencies and enabled more care within constrained resources. She led the settlement of one of New Zealand's largest ever insurance payments following the Canterbury earthquakes. She has also played an essential role in Canterbury's facility repair and construction programme, which is the largest ever capital development programme in the history of New Zealand's public health system.

Justine has also provided leadership nationally. Since 2012, she has chaired the 20 DHB Chief Financial Officers group, a role which she continues today. She has led the redesign of the insurance programme for all 20 DHBs, and she is currently a central contributor to the implementation of the national finance and procurement system across the sector.

I have worked with many Chief Financial Officers in my career. Justine is without doubt an absolutely gifted CFO and a talented strategist and leader. She has made a hugely positive difference to health services in Canterbury and on the West Coast, and I wish her every success for the future.

Justine is leaving to take up the role of Chief Financial Officer for the Auckland District Health Board. In a statement released in Auckland this morning by Ailsa Claire - CEO, she says "Auckland DHB is thrilled to have attracted a Chief Financial Officer of Justine's calibre, and we look forward to welcoming her soon."

Justine's last working day is Friday 28 August 2020.

Ngā mihi

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Values – Ā Mātou Uara

Subject:

Interim appointments for Chief People Officer, Executive Director Planning, Funding and Decision Support & Chief Financial Officer for Canterbury & West Coast DHBs

From: Karalyn van Deursen On Behalf Of Internal Email

Sent: Wednesday, 12 August 2020 10:19 AM

To: Internal Email < Internal. Email@cdhb.health.nz>

Subject: Interim appointments for Chief People Officer, Executive Director Planning, Funding and Decision Support &

Chief Financial Officer for Canterbury & West Coast DHBs

Sent on behalf of David Meates, Chief Executive

Interim appointments for Chief People Officer, Executive Director Planning, Funding and Decision Support & Chief Financial Officer for Canterbury & West Coast DHBs

Following the resignations of Michael Frampton, Carolyn Gullery and Justine White, I can confirm that the following arrangements and delegations will be in place for a period of six months (or until a permanent appointment is made) while an Executive Recruitment process takes place.

Paul Lamb will step into the role of acting Chief People Officer, People and Capability (Canterbury and West Coast DHBs) from the 29th August.

Ralph La Salle will step into the role of acting Executive Director of Planning, Funding & Decision Support (Canterbury and West Coast DHBs) from the 29th August. Ralph will be supported by Melissa Macfarlane who will also be picking up an expanded support function within Planning and Funding.

David Green will step into the role of acting Chief Financial Officer and Executive Director of Finance and Corporate Services (Canterbury and West Coast DHBs) from the 29th August.

I would like to thank Paul, David, Ralph and Melissa for agreeing to step into these roles to ensure that both Canterbury and the West Coast DHBs remain focused on delivering and supporting the key health services for our community.

Ngā mihi

David Meates, MNZM

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Values - Ā Mātou Uara

Subject: Attachments: FW: Appointment of Acting Chief Executive for Canterbury and West Coast DHBs Andrew Brant.JPG; Peter Bramley.jpg

From: Karalyn van Deursen On Behalf Of Internal Email

Sent: Friday, 14 August 2020 1:05 PM

To: Internal Email < Internal. Email@cdhb.health.nz >

Subject: Appointment of Acting Chief Executive for Canterbury and West Coast DHBs

14 August 2020

Sent on behalf of Sir John Hansen, Chair Canterbury DHB

APPOINTMENT OF ACTING CHIEF EXECUTIVE FOR CANTERBURY & WEST COAST DHBs

Following last week's resignation of David Meates Chief Executive of Canterbury & West Coast DHBs the Board has started the process to recruit a full time permanent Chief Executive. This will involve a global search and is expected to take some months.

In the interim, the Board has appointed **Dr Andrew Brant** to take up the role of **Acting Chief Executive** of Canterbury & West Coast DHBs from early October 2020 until the end of the year.

Andrew is currently Acting Chief Executive at Waitematā DHB and isn't available to come to Christchurch until early October.

To ensure things continue to move forward after David's departure on 4 September, **Dr Peter Bramley**, current Chief Executive of Nelson Marlborough Health will start working alongside David from 26 August and will stay on to support Andrew Brant during his first few weeks in the role to ensure continuity and a smooth handover.

Both Andrew and Peter will be based in Christchurch during the week and it's expected they will also travel to the West Coast as part of the Acting Chief Executive role.

Attached are short bios for both Andrew and Peter.

The Board is very pleased we have been able to secure the services of two very experienced and highly qualified health managers, who are also clinicians. Both have a strong understanding of health in New Zealand and proven leadership skills.

The expectation is that they will continue to support the work underway in the Project Management Office, and both have provided on the ground leadership in key roles during the first phase of the COVID-19 Pandemic and they will provide support to the work of teams throughout our health system in Canterbury (and the West Coast) as we face this next phase of the pandemic.

They know they have big boots to fill.

Please join me in extending a warm Canterbury welcome to Peter and Andrew.

On behalf of the Board I want to thank them both – and their Chairs and DHBs - for making themselves available for this challenging role at time when there is so much change and many major projects in train.

Nga mihi nui

John

Introducing

Dr Peter Bramley, Interim Acting Chief Executive – starts 26 August for approx. 6 - 8 weeks

Peter has extensive management experience and an interesting career path. His academic career began at the University of Otago where he gained a Bachelor of Science in biochemistry and physics. He worked for the Wellcome Medical Research Institute in Dunedin and at the same time completed a PhD in Medicine. Dr Bramley lectured in Biochemistry and Medical Physiology, first in Dunedin and then at the University of Canterbury in Christchurch.

Between 1999 and 2007 Peter held various senior management roles with the accounting software company, MYOB New Zealand Ltd. In 2008 he stepped back into health as Service Manager of Surgical Services at Southland Hospital in Invercargill.

At the end of 2010, Peter moved to Nelson and joined the Nelson Marlborough Health Executive Leadership Team as Service Director Medical and Surgical Services. In 2013 Peter became General Manager Clinical Services and in August 2016 stepped into the role as Acting CE. Peter has been the Chief Executive Officer of Nelson Marlborough Health (NMH) since April 2017.

Peter is an energetic and passionate people manager, with a strong focus on the importance of accessing healthcare close to home and growing a compassionate workforce in the health sector.

Dr Andrew Brant, Acting Chief Executive – from early October 2020 until the end of the year

Dr Andrew Brant is currently Acting Chief Executive Officer at Waitematā DHB and has commitments there until early October. His usual role is Deputy Chief Executive Officer at Waitematā. Andrew held the role of Chief Medical Officer from 2010 to 2019 after being the Head of Division for Medicine and Health of Older People's Services.

Dr Brant was previously the Clinical Director of Medical Services at Wellington Regional Hospital, Capital and Coast DHB. He is a Respiratory Physician and is a Fellow of the Royal Australasian College of Physicians. He has a Masters in Business Administration from Cambridge University and a PhD from the Imperial College, London, UK.

Dr Brant has extensive experience in governance, strategy, planning, financial, operational and clinical issues. He has also had oversight of facilities projects, maintenance and major strategic capital programmes. He's interested in culture and values and the impact on an organisation; has led crisis management responses and championed priority DHB projects including introducing new technologies and new models of care.

Clinical Governance and Quality are also areas championed by Andrew. He's led and governed many regional programmes including the development of the Northern Region Information Services Strategic Plan which provides the road map for IT over the next decade for the Northern Region DHBs.





FW: Resignation of Sue Nightingale, Chief Medical Officer, Canterbury DHB

From: Karalyn van Deursen On Behalf Of Internal Email

Sent: Friday, 14 August 2020 5:13 PM

To: Internal Email < Internal. Email@cdhb.health.nz>

Subject: Resignation of Sue Nightingale, Chief Medical Officer, Canterbury DHB

Sent on behalf of David Meates, Chief Executive Officer, Canterbury DHB

Kia ora koutou

It is with regret I advise that Sue Nightingale has resigned from her role as Chief Medical Officer at Canterbury DHB. Sue will continue to work through until the 18th December 2020 reflecting her critical role as the Executive lead for Service Continuity and lead for the COVID-19 response.

Sue joined the executive team in September 2016 after six years as Chief of Psychiatry at our Specialist Mental Health service.

In her time as Chief Medical Officer Sue has championed clinical ethics, equity, clinical governance, quality improvement and putting people receiving treatment and care at the heart of all we do.

Ensuring the consumer voice is heard and improving the consumer experience of health care are behind Sue's passion to continue to do the right thing and make it better for patients.

Under Sue's watch the Clinical Leaders Group has found its voice and had invaluable input into our facilities development programme and they have worked collaboratively across the system to develop and improve patient-centric models of care. Sue chairs the Clinical Board, is involved with the Canterbury Clinical Network and works closely with the Canterbury Primary Response Group.

Sustainability and ensuring decisions on medical supply purchasing are clinically-led and represent value for money are other areas of responsibility for Sue. She has also worked tirelessly to advocate for the interests of all medical staff.

Sue's leadership has seen her involved in a number of national programmes of work.

On behalf of the Board and EMT, I acknowledge Sue's tremendous contribution to the Canterbury Health System.

Ngā mihi David

David Meates, MNZM

Chief Executive | Canterbury District Health Board and West Coast District Health Board

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Values - Ā Mātou Uara

FW: A message from Sir John Hansen & David Meates

From: Karalyn van Deursen On Behalf Of Internal Email

Sent: Friday, 21 August 2020 1:49 PM

To: Internal Email < Internal.Email@cdhb.health.nz>

Subject: A message from Sir John Hansen & David Meates

A message on behalf of Sir John Hansen, Board Chair and David Meates, Chief Executive

We advise with regret, that yesterday we received the resignations of Mary Gordon - Executive Director of Nursing and Stella Ward - Chief Digital Officer, just prior to the Board meeting.

We know that news of yesterday's resignations on top of the recent resignations of some of their executive team colleagues is unsettling for everyone. It is so important that as a health system we continue to focus on providing the best possible care to our community.

Thank you in advance to those who have agreed to step into acting roles to cover their leaders who are departing. We have every confidence in your abilities and appreciate it will be challenging. Further details on acting arrangements given yesterday's announcements will be confirmed on Monday.

We are aware that there have been real concerns expressed about the level of savings being required to be delivered by Canterbury DHB and the impact that would have on the level of services provided across the Canterbury Health system. Figures of \$90m plus have been circulating which has also increased the level of uncertainty and disquiet across the organisation.

With this in mind, yesterday the Board considered and endorsed the plan to save \$56.9 million. This sum is now included in the Annual Plan to be submitted to the Ministry of Health which shows a planned deficit for the 20/21 year of \$145 million (after the planned savings are taken into account).

While this will be challenging, we believe it is achievable and as we've seen time and time again this organisation has demonstrated its ability to deliver. We now know what we are all aiming to achieve.

Sir John Hansen Board Chair

David Meates Chief Executive

Resignations of Mary Gordon & Stella Ward

From: Karalyn van Deursen On Behalf Of Internal Email

Sent: Monday, 24 August 2020 1:15 PM

To: Internal Email < Internal Email@cdhb.health.nz Subject: Resignations of Mary Gordon & Stella Ward

Sent on behalf of David Meates, Chief Executive

Last week I regretfully accepted the resignations of Mary Gordon, Executive Director of Nursing and Stella Ward, Chief Digital Officer.

Today I want to recognise the significant input both Mary and Stella have had into shaping the Canterbury Health System during their time with us.

Mary Gordon, Executive Director of Nursing, Exec Lead for Facilities

Mary was appointed as Executive Director of Nursing for Canterbury in September 2002. Mary has had a diverse clinical background with a generalist focus across acute medical, surgical and cardiology. Mary established the health promotion service on the West Coast working with health protection, public health nurses and rural nurses providing health education and health promotion campaigns.

In 1995, Mary was appointed as the nursing leader for the West Coast; whilst based in Greymouth she developed the nursing consultancy team that provided senior nursing leadership, professional direction and support to nurses throughout the West Coast region. Since then Mary has worked in senior nursing leadership roles in Hawke's Bay, South Canterbury and Counties Manukau before returning to Canterbury.

Mary has been instrumental in bringing together nursing leaders from across the Canterbury health system in a united way over the past 18 years. She has been focused on ensuring a more integrated health system for the people at the centre of our care, and the development of nursing has been an integral part of this journey. Mary has built a strong culture of "Growing our own" and over the years has significantly increased the new graduate workforce. Advancing and enabling nurses across our region has ensured a vibrant and sustainable nursing workforce for the future.

Mary's collaborative approach also has extended to the wider South Island within the alliancing model; Mary has chaired two of the South Island Alliance groups: the South Island Workforce Hub, and the South Island Quality & Safety Alliance.

Mary is a member of Nurse Executives of NZ, College of Nurses, Aotearoa, and both of the National Lead Directors of Nursing and the South Island Nurse Executives group. Mary is a highly respected colleague, valued across the nation for her wisdom and strategy and will be sorely missed by health professionals across the system.

Finally, I want to acknowledge the enormous work Mary has undertaken as the Executive Lead for Facilities Management. Mary has taken responsibility for leading both the repair strategy as well as the new build of Hagley Hospital which is the largest hospital build this country has ever experienced.

I acknowledge Mary's outstanding contribution to the Canterbury health system.

Mary's last day will be Friday 18 September. Before then we will be organising a farewell to allow those who wish to take the opportunity to say their goodbyes to Mary after 18 years with the DHB.

Becky Hickmott will be Acting Executive Director of Nursing when Mary leaves until someone is recruited to the permanent role.

Stella Ward, Chief Digital Officer, Canterbury & West Coast DHBs

Stella trained as a speech language therapist and has worked in the public health system, private practice, education and welfare. She has held executive leadership roles in a number of DHBs before starting in Canterbury in 2010. She held the position of Executive Director of Allied Health Technical & Scientific before moving into the position of Chief Digital Officer for both Canterbury & West Coast DHBs.

Stella's strategic leadership and governance has ensured that current and future technology contributes to the transalpine vision of an integrated health system – with one system and one budget and standardised systems designed around the needs of people.

Stella holds a number of Executive Portfolios that include Te Papa Hauora (the Health Precinct) and Health Innovation (Via Innovations). She co-led with Ara the governance of the build and fit out of Manawa. She is also a Board member of the New Zealand Health Innovation Hub. She is a leader and advocate of innovation to accelerate smart ideas, products and services to improve health outcomes.

Stella is also the commercial relationship manager for the DHBs' Strategic Partnerships with a number of multinational technology companies. She is highly regarded for her health care technology knowledge and has served as an advisor to many international companies and healthcare systems.

Over the years, we've learnt that every IT challenge is also a people challenge, so the first thing is inspiring people about where we're going and how they can come with us on the journey and Stella has overseen a large number of projects designed to help people do their jobs better: from SI-PICs to Cortex, Celo and the Cloud Transformation - which is making computer services faster, more secure and reliable, while reducing costs. During her time leading and reinvigorating the Information Services Group, she's established a culture of performance. She's responsible for the Digital Health System vision and ISG's Strategic and Operational plan including leading the largest procurement and implementation of e-health systems.

As Executive Director Allied Health for West Coast and Canterbury DHBs she led workforce development as well as service design for the services she was responsible for. As one of the executive clinical leaders she shared accountability and responsibility for quality and patient safety; research and professional development along with the Chief Medical Officer and Executive Director of Nursing. Stella was also chair of the West Coast Alliance Leadership team.

Like many of her executive colleagues Stella provided leadership in regional and national forums as Chair of the National Directors of Allied Health and lately Chair of National Data and Digital forum.

Stella's passion for leading edge IT and innovation will be sorely missed, but I am grateful that our TransAlpine health system has benefited in so many ways from her knowledge and leadership over the past 10 years.

Stella's last day at work will be Friday 30 October. Closer to the time we'll let you know what the interim arrangements will be for cover for her areas of responsibility when she's left. There will be opportunities to farewell Stella in Canterbury and on the Coast before the end of October.

Ngā mihi

David Meates, MNZM
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