



# *West Coast District Health Board*

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## *Te Poari Hauora a Rohe o Tai Poutini*

Corporate Office  
High Street, Greymouth 7840

Telephone 03 769-7400  
Fax 03 769-7791

23 June 2021

9(2)(a)

### **RE Official Information Act request WCDHB 9548**

I refer to your email dated 22 April 2021 requesting the following information under the Official Information Act from West Coast DHB regarding Aged Care facilities. Specifically:

- 1. Copies of all complaints received about aged care facilities/rest homes since January 1 2020, and all related correspondence, reports, documents and memoranda.**

The West Coast DHB has not received any complaints about aged care facilities / rest homes since January 1, 2020.

- 2. Copies of any reports, documents, memoranda, correspondence, legal advice or emails, both internal and external regarding how aged care facilities/rest homes and their residents fared during Covid-19 related restrictions (such as lockdowns but also ongoing visitor restrictions), including any concern about the impact on residents, or staffing levels. This part of the request is not intended to capture usual or normal correspondence with facilities, but more any documents etc that mention or outline how the unprecedented events of 2020 affected facilities.**

The Ministry of Health commissioned a report into the COVID-19 clusters in ARC Facilities and the preliminary report (29 May 2020) was published on 17 June 2020.

The West Coast DHB submitted the requested information to the Ministry of Health which was used to help inform this report. The report is publicly available at the following link

<https://www.health.govt.nz/system/files/documents/publications/independent-review-covid-19-clusters-aged-residential-care-facilities-may20.pdf>

Feedback was sought and has been used to develop and confirm an action plan, which is now available on the Ministry of Health website. This details how the recommendations from the Independent Review of COVID 19 Clusters in Aged Residential Care Facilities will be actioned by the Ministry of Health through seven workstreams.

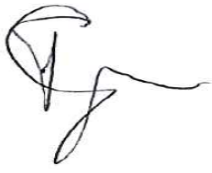
<https://www.health.govt.nz/independent-review-action-plan>

We hold no other information as outlined in your question.

I trust this satisfies your interest in this matter.

Please note that this response, or an edited version of this response, may be published on the West Coast DHB website after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Tracey Maisey', with a stylized, flowing script.

Tracey Maisey  
**Executive Director**  
**Planning, Funding & Decision Support**