Consumer Council Partners in West Coast Health

Te Whatu Ora Health New Zealand Te Tai o Poutini West Coast

AGENDA

1000 – 1130am, Tuesday 20 December 2022 Corporate Boardroom MS Teams link available in Outlook invite

| Members | | | | |
|------------------------------|---|---|---|--|
| Council Members | | In Attendance (Te Whatu Ora Health New Zealand) | | |
| Russ Aiton (Chair - Central) | | Jo Tiller, Quality & Patient Safety Manager | | |
| Nicki Mora (Central) | | Andrea Bruning, Quality Coordinator | | |
| Michael Nolan (Southern) | | Cathy Blincoe, Quality Coordinator | | |
| Keith Rusholme (Central) | | Philip Wheble, General Manager | Α | |
| Gaye Coates (Central) | | Holly Mason, Director of Nursing | | |
| Claudia Landis (Southern) | А | Linzi Birmingham, Manager Northern IFHS | А | |
| Gail Cossar (Northern) A | | Mary Harrington, Operations Manager Central | ? | |
| | | Robin Rutter Baumann, Operations Manager | | |
| | | Transalpine/Rural Inpatients | | |
| | | David Smith, Operations Manager Southern | Α | |
| | | Kylie Parkin, General Manager Hauora Māori | | |
| | | Margot Van Mulligan, Acting Director AHS&T | | |
| | | | | |
| | | Present = ☑ Apology = A Absent = X | | |

| Agei | nda Items | Paper | Who | Action |
|------|---|--|------------------------|------------------|
| 1. | Welcome/ Apologies/ Karakia | Verbal | Chair | Information |
| 2. | Previous Minutes (1 September 2022) | | All | Decision |
| | No minutes – low numbers General discussion of role/background of Consumer Council to welcome new Quality Coordinator Cathy Blincoe Action points arising from previous minutes 1. Chair/ members to populate activity section of Work Plan. Google docs/ another repository to be set up by Chair/nominated member. | | All Council Members | Action |
| 3. | Quality Report/Update | OP PES Report - Q3 FINAL pdf IP PES Report - Q3 FINAL pdf | Jo T Andrea | Report Report |

| 4. | Work Plan – QSM Framework/Consumer Reporting | Verbal | Chair | Discussion |
|----|---|--------------------------------------|-------|--------------------|
| 5. | WCDHB Leadership | Verbal | All | Discussion |
| 6. | General Business HQSC and national update from Russ on the shift to the National, Regional, Locality structure for operation Rebrand/rename to Consumer Advisory Group (CAG) Update TOR Recruitment plan for new members Interim transitional plan for Consumer Councils | Verbal Per Memo recommendations fc | Russ | Update Discussion |

<u>Karakia</u>

Next Meeting: 2023 TBA

| Quarterly Consumer Council Meetings – Dates for 2023 (TBC) | | | | | |
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