## **Consumer Council** Partners in West Coast Health



**AGENDA** 

9:30am – 11am - Thursday, 30 June 2022 Corporate Boardroom MS Teams link available in Outlook invite

| Members                       |  |  |  |  |  |
|-------------------------------|--|--|--|--|--|
| Membership                    | In Attendance (Quality)                            |  |  |  |  |
| Russ Aiton (Chair - Central)  | Jo Tiller, Acting Quality & Patient Safety Manager |  |  |  |  |
| Nicki Mora (Central)          | Andrea Bruning, Document Controller (Minutes)      |  |  |  |  |
| Christine Robertson (Central) | Karin Le Breton, QPH&AE Facilitator                |  |  |  |  |
| Keith Rusholme (Central)      | In Attendance (OLG Sponsors from 10am)             |  |  |  |  |
| Gaye Coates (Central)         | Philip Wheble, General Manager A                   |  |  |  |  |
| Shelley Mills (Southern)      | Deb Wright, Manager Northern IFHS A                |  |  |  |  |
| Claudia Landis (Southern)     | Holly Mason, Acting Director of Nursing            |  |  |  |  |
| Gail Cossar (Northern)        | Kylie Parkin, Programme Manager Hauora Māori       |  |  |  |  |
| David Brydon (Central)        | Jane George, Director Allied Health Scientific &   |  |  |  |  |
|                               | Technical  |  |  |  |  |
| Michael Nolan (Southern)      | Present = ☑ Apology = A Absent = X                 |  |  |  |  |

| Age | Agenda Items  |                          | Who                    | Action      |
|-----|---|--------------------------|------------------------|-------------|
| 1.  | Welcome/ Apologies/ Karakia   | Verbal                   | Chair                  | Information |
| 2.  | Previous Minutes (17 March 2022)  |                          | All                    | Decision    |
|     | Consumer Council Minutes 170322 - Fir   |                          |                        |             |
|     | Action points arising from previous minutes   |                          |                        |             |
|     | <ol> <li>Chair/ members to populate activity section of<br/>Work Plan. Google docs/ another repository to<br/>be set up by Chair/nominated member.</li> </ol> |                          | All Council<br>Members | Action      |
| 3.  | Quality Report/Update  • QPSM Update  | Report TBA<br>by QPH&AEF | Jo T                   | Update      |
|     | QPH&AEF – Consumer Feedback Report  | b) Qi maner              | Karin                  | Report      |
| 4.  | WCDHB Leadership  | Verbal                   | All                    | Discussion  |
| 4.  | Work Plan – QSM Framework/Consumer Reporting  | Verbal                   | All                    | Discussion  |

| 5. | General Business                      |                  |                |                       |
|----|---------------------------------------|------------------|----------------|-----------------------|
| ٥. | Aged Care                             | Verbal           | Chair          | Discussion            |
|    | Health focus moving towards wellbeing | Verbal<br>Verbal | Chair<br>Chair | Discussion Discussion |
|    | HQSC - Locality Update                | Verbai           | Cildii         | Discussion            |

## <u>Karakia</u>

Next Meeting: Thursday 11 August 2022

| Quarterly Consumer Council Meetings – Dates for 2022 |               |                     |  |  |  |  |
|--|---------------|---------------------|--|--|--|--|
| Thursday 17 March                                    | 9:30am – 11am | VIRTUAL             |  |  |  |  |
| Thursday 30 June                                     | 9:30am - 11am | Corporate Boardroom |  |  |  |  |
| Thursday 11 August                                   | 9:30am – 11am | Corporate Boardroom |  |  |  |  |
| Thursday 10 November                                 | 9:30am – 11am | Corporate Boardroom |  |  |  |  |