

AGENDA




9:30am – 11am, Thursday, 1 September 2022

Corporate Boardroom

MS Teams link available in Outlook invite

Members

Council Members		In Attendance (Te Whatu Ora Health New Zealand)	
Russ Aiton (Chair - Central)		Jo Tiller, Acting Quality & Patient Safety Manager	
Nicki Mora (Central)		Andrea Bruning, Quality Coordinator (Minutes)	
Michael Nolan (Southern)		Philip Wheble, General Manager	
Keith Rusholme (Central)		Holly Mason, Acting Director of Nursing	
Gaye Coates (Central)		Deb Wright, Manager Northern IFHS	
Shelley Mills (Southern)		Mary Harrington, Operations Manager Central	
Claudia Landis (Southern)		Robin Rutter Baumann, Operations Manager Transalpine/Rural Inpatients	
Gail Cossar (Northern)		David Smith, Operations Manager Southern	
David Brydon (Central)		Kylie Parkin, Acting General Manager Hauora Māori	
		TBA, Acting Director AHS&T	
		Present = <input checked="" type="checkbox"/> Apology = A Absent = X	

Agenda Items	Paper	Who	Action
1. Welcome/ Apologies/ Karakia	Verbal	Chair	Information
2. Previous Minutes (17 March 2022)  Consumer Council Minutes 170322 - Fir Action points arising from previous minutes 1. Chair/ members to populate activity section of Work Plan. Google docs/ another repository to be set up by Chair/nominated member.		All All Council Members	Decision Action
3. Quality Report/Update <ul style="list-style-type: none"> QPSM Update Consumer Feedback Report 	 Complaints_June2022.pdf  Compliments_June2022.pdf	Jo T	Report
4. Work Plan – QSM Framework/Consumer Reporting	Verbal	Chair	Discussion
5. WCDHB Leadership <ul style="list-style-type: none"> DON Update 	Verbal	All	Discussion

	<ul style="list-style-type: none"> • GM Update • DAHST Update • Operations Manager/s Update 			
6.	General Business <ul style="list-style-type: none"> • Consumer Council future 	Verbal	Russ	Update

Karakia

Next Meeting: Thursday 10 November 2022

Quarterly Consumer Council Meetings – Dates for 2022

Thursday 17 March	9:30am – 11am	VIRTUAL
Thursday 30 June	9:30am – 11am	Corporate Boardroom
Thursday 1 September	9:30am – 11am	Corporate Boardroom
Thursday 10 November	9:30am – 11am	Corporate Boardroom