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16 September 2021

9(2)(a)

RE Official Information Act request CDHB 10710 & WCDHB 9603

I refer to your email dated 10 September 2021 requesting the following information under the Official Information Act from Canterbury DHB and West Coast DHB regarding Official Information Act (OIA) request response times.

Canterbury DHB provides responses to Official Information Act requests for both West Coast DHB and Canterbury DHB. We are therefore providing a response on behalf of both DHBs.

1. From 1 January to 30 June 2021, how many OIA requests did your agency receive?

This information was provided to the Public Service Commission and is publicly available on their website: please refer to link below. (Published 8 September 2021)

<https://www.publicservice.govt.nz/resources/official-information-statistics/>

We are therefore declining a response to this question pursuant to section 18(d) of the Official Information Act.

2. From 1 January to 30 June 2021, what was the average OIA response time, in working days (including any extension time)?

We do not hold this information for either DHB in an easily retrievable system and to provide the information would entail a substantial amount of research and collation. We are therefore declining to provide this information pursuant to section 18(f) of the Official Information Act.

3. From 1 January to 30 June 2021, what was the longest OIA response time, in working days (including any extension time)?

Canterbury DHB – 57 days
West Coast DHB – 46 days

4. From 1 January to 30 June 2021, what percentage of OIAs required a time extension?

Canterbury DHB – 25% of requests required a response time extension
West Coast DHB – 18% of requests required a response time extension

5. From 1 January to 30 June 2021, what percentage of OIAs were refused?
6. From 1 January to 30 June 2021, what percentage of OIAs were partially refused or redacted?

We do not hold this information for either DHB in an easily retrievable system and to provide the information would entail a substantial amount of research and collation. We are therefore declining to provide this information pursuant to section 18(f) of the Official Information Act.

However, both Canterbury DHB and West Coast DHB publish the majority of OIA response on our websites. Canterbury DHB published 111 responses of the 127 requests received in the time frame requested and West Coast DHB published 56 responses of the 64 requests we received and responded to. Please refer to links below.

https://www.cdhb.health.nz/about-us/document-library/?_sft_document_type=official-information-act-response

https://www.wcdhb.health.nz/about-us/document-library/?_sft_document_type=official-information-act-response

You may, under section 28(3) of the Official Information Act, seek a review of our decision to withhold information by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz; or Freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website and West Coast DHB website after your receipt of this response.

Yours sincerely



Tracey Maisey
Executive Director
Planning, Funding & Decision Support