



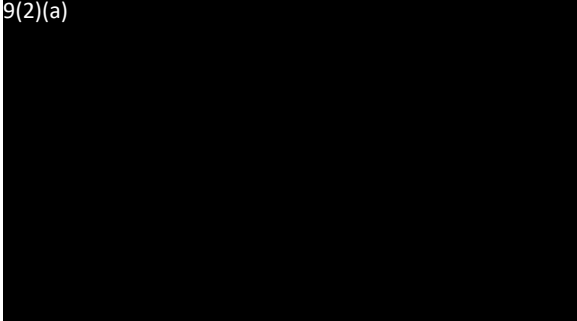
West Coast District Health Board
Te Poari Hauora a Rohe o Tai Poutini

Corporate Office
High Street, Greymouth 7840

Telephone 03 769-7400
Fax 03 769-7791

18 May 2022

9(2)(a)



RE Official Information Act request WCDHB 9694

I refer to your email dated 2 May 2022 requesting the following information under the Official Information Act from West Coast DHB regarding Aged Care; I note your request was revised on 5 May 2022 as follows:

- **Higher level position papers on rest homes and aged care (bigger picture i.e. staff shortages)**

Please find attached as **Appendix 1** two Board presentations, which we believe will provide you with what you are looking for.

- Health of Older People West Coast May 2022
- Aged Care Recruitment West Coast May 2022

I trust that this satisfies your interest in this matter.

Please note that this response, or an edited version of this response, may be published on the West Coast DHB website after your receipt of this response.

Yours sincerely

Ralph La Salle
Senior Manager, OIAs
Canterbury DHB & West Coast DHB



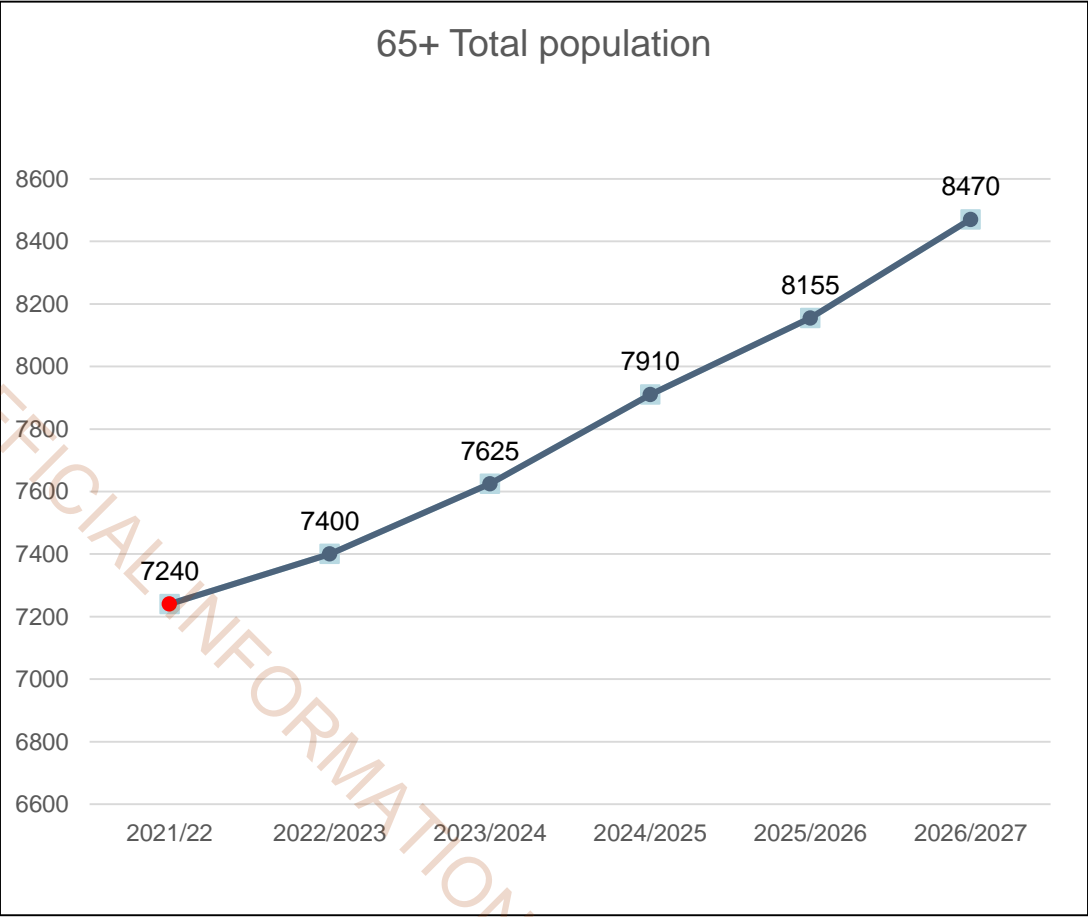
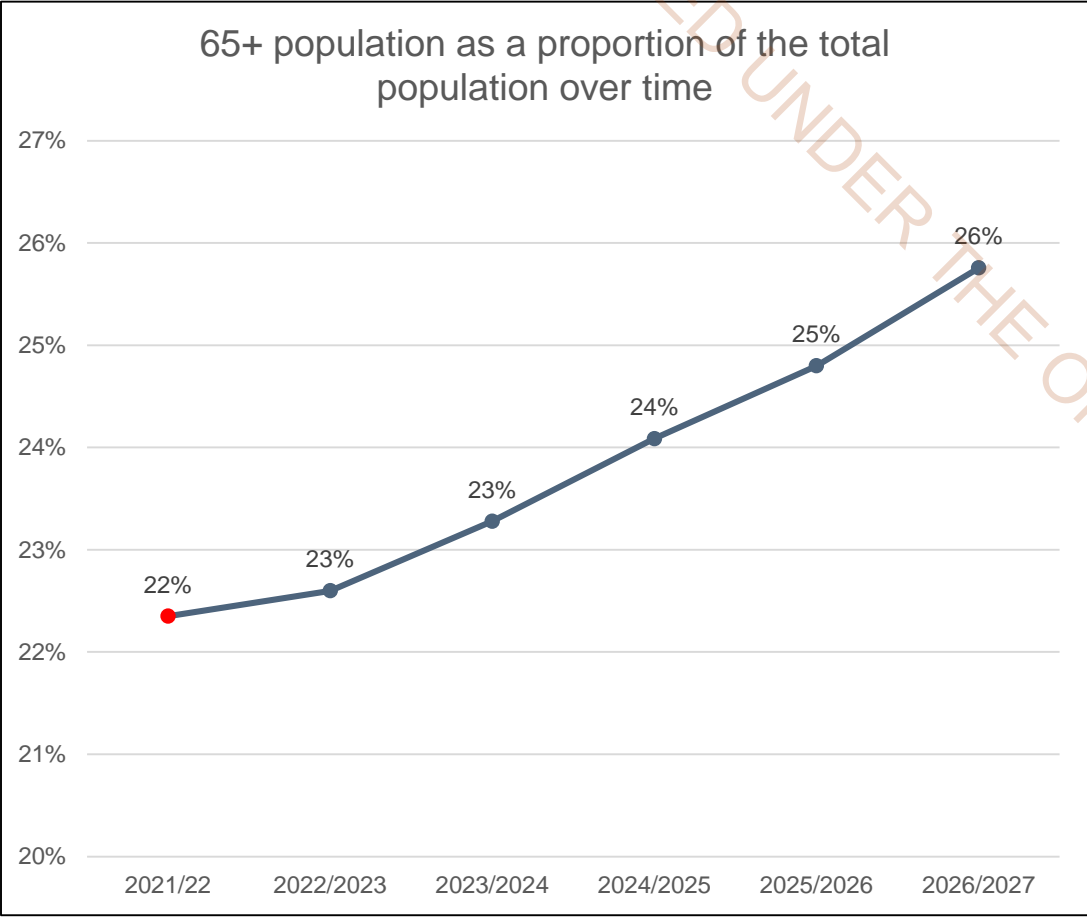
Health of Older People West Coast

May 2022



West Coast
– District Health Board –
Te Poari Hauora a Rohe o Tai Poutini

The 65+ population is expected to grow to over 26% of the total West Coast population by 2026/27. The older Māori population will continue to grow as well making up 13% of the Māori population and 7% of the total 65+ population by 2026/27



West Coast Home Based Support Services (HBSS)




Access Community Health & Coasters provide over 9,000 hours of service each month



841 Current Clients

43% of clients receiving services receive support with personal care to keep them safe at home

interRAI is:

-  The primary assessment instrument for older people receiving support to live at home or in aged residential care in New Zealand.
-  Comprehensive and standardised.
-  Internationally validated best practice.

77% of clients have an InterRAI Assessment



38% of those who had a complex assessment using InterRAI had a diagnosis of Dementia

% of population aged 65+ who have had at least one interRAI assessment



14%



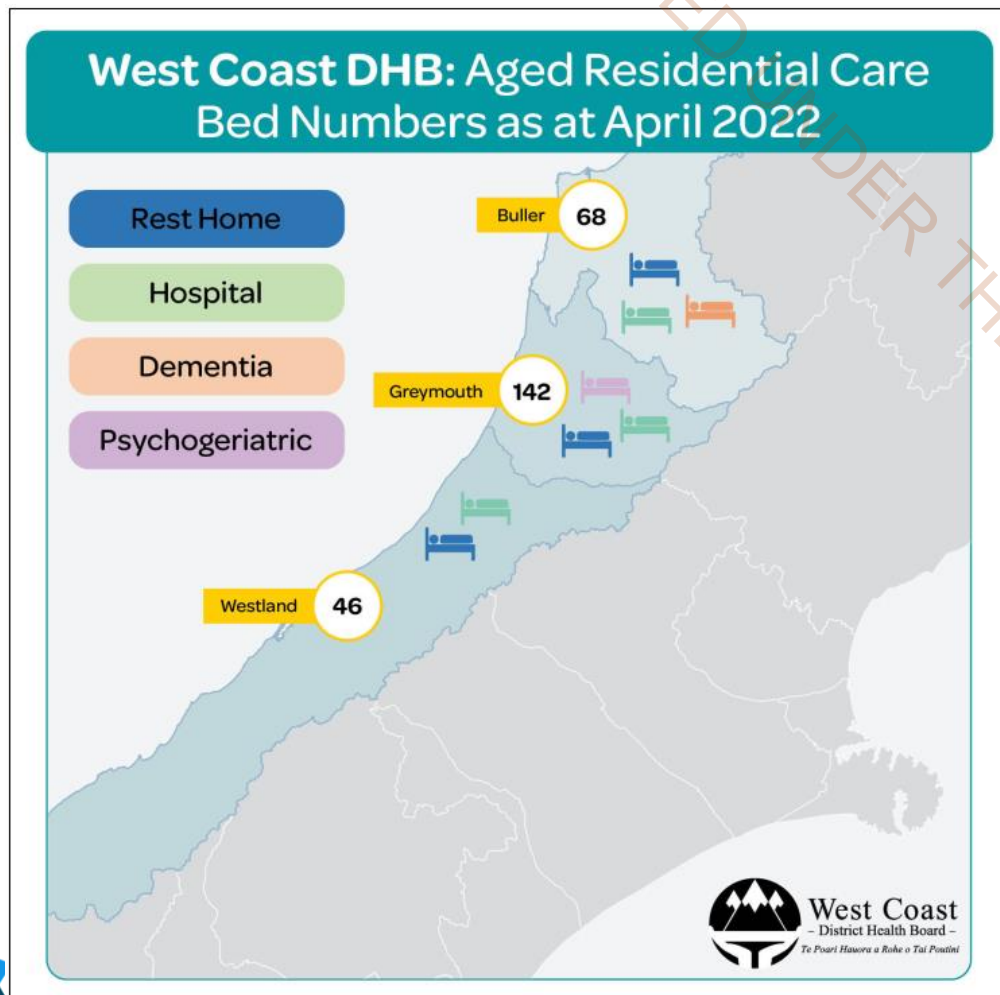
9%



10% of clients supported have a high level of disability

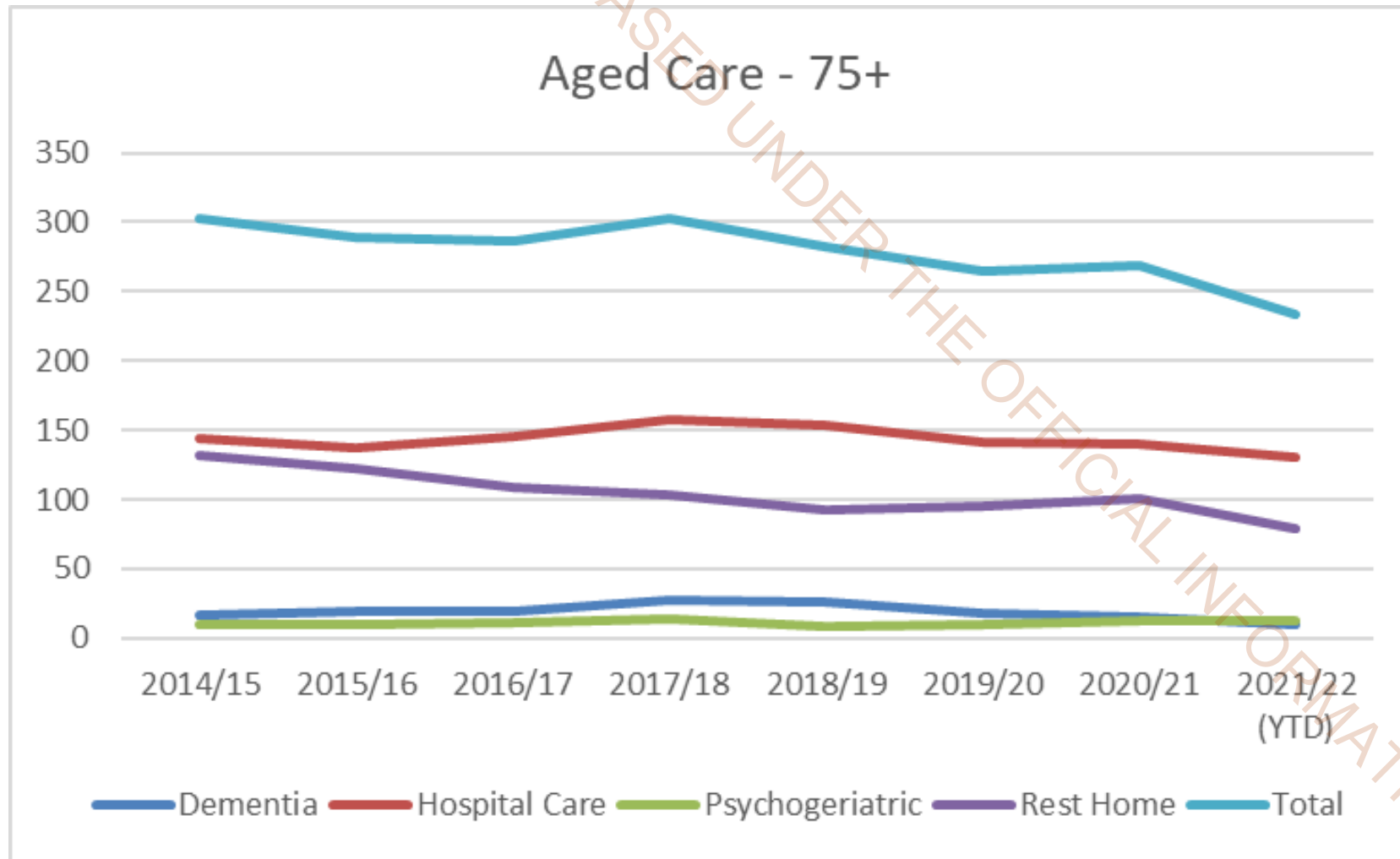
Clients with a high level of disability receive up to 28 hours a week of care

Aged Residential Care



- Current funding and the risk that has for rural areas
- Where are the gaps
- National funding model review

ARC Demand Over Time



- Over time we are seeing a reduction in the use of ARC services over time, especially in Rest Home level of care.
- National trends indicate the need for increased dementia beds across the country. We predict this will require an additional 20 dementia beds on the West Coast by 2025-2030

ARC & COVID

5/5 of our ARC facilities had active exposure events, some multiple times

To date the DHB has, and continues to, provide staffing support to 3/5 of ARC facilities

Some other services have been reduced to support ARC

Since the middle of March, 150 shifts have been covered by Canterbury & West Coast DHB nurses in West Coast ARCs.

We estimate this support costs around \$650 per shift (plus travel and accommodation).

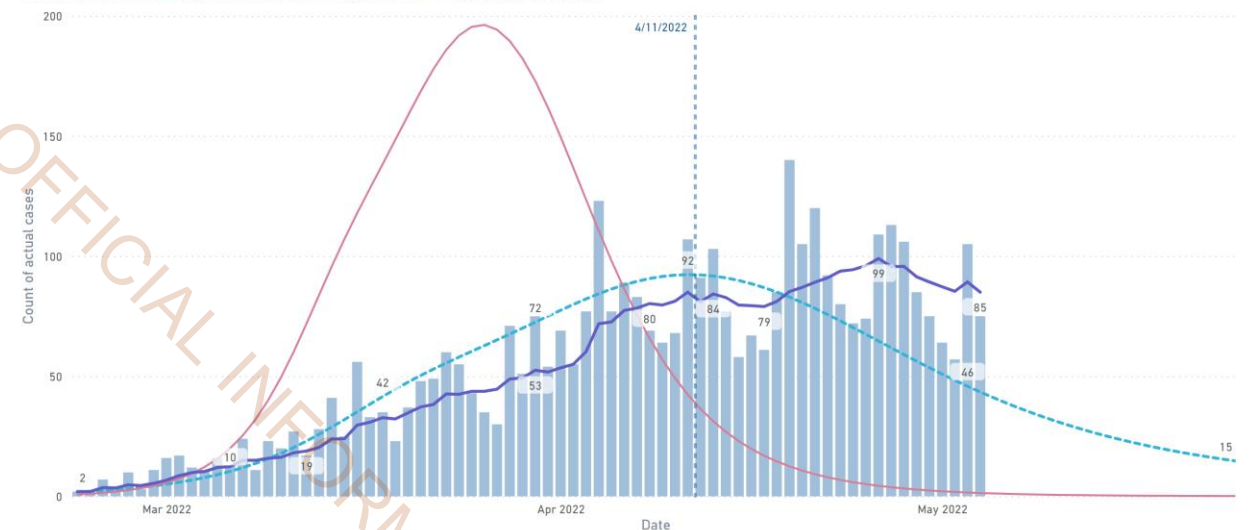
Canterbury
District Health Board
Te Pouni Hauora o Wairarapa

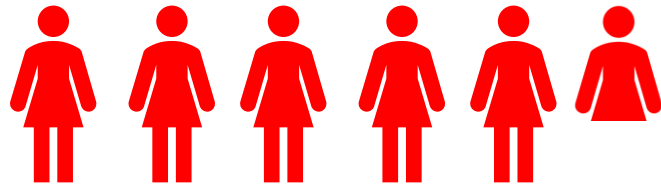
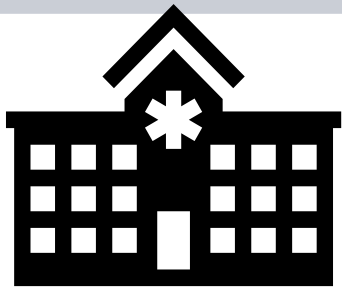
WC COVID Actuals vs Modelling as at 04/05/2022

Decision
Support

New Cases

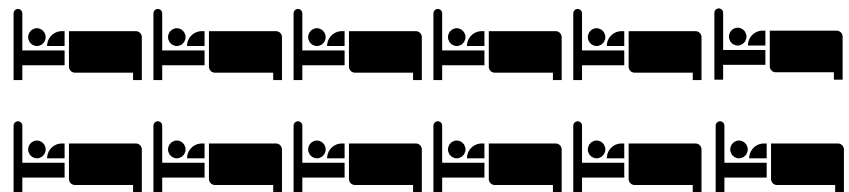
Count of actual cases Revised Model 02/04/22 Original model 7 days rolling case average





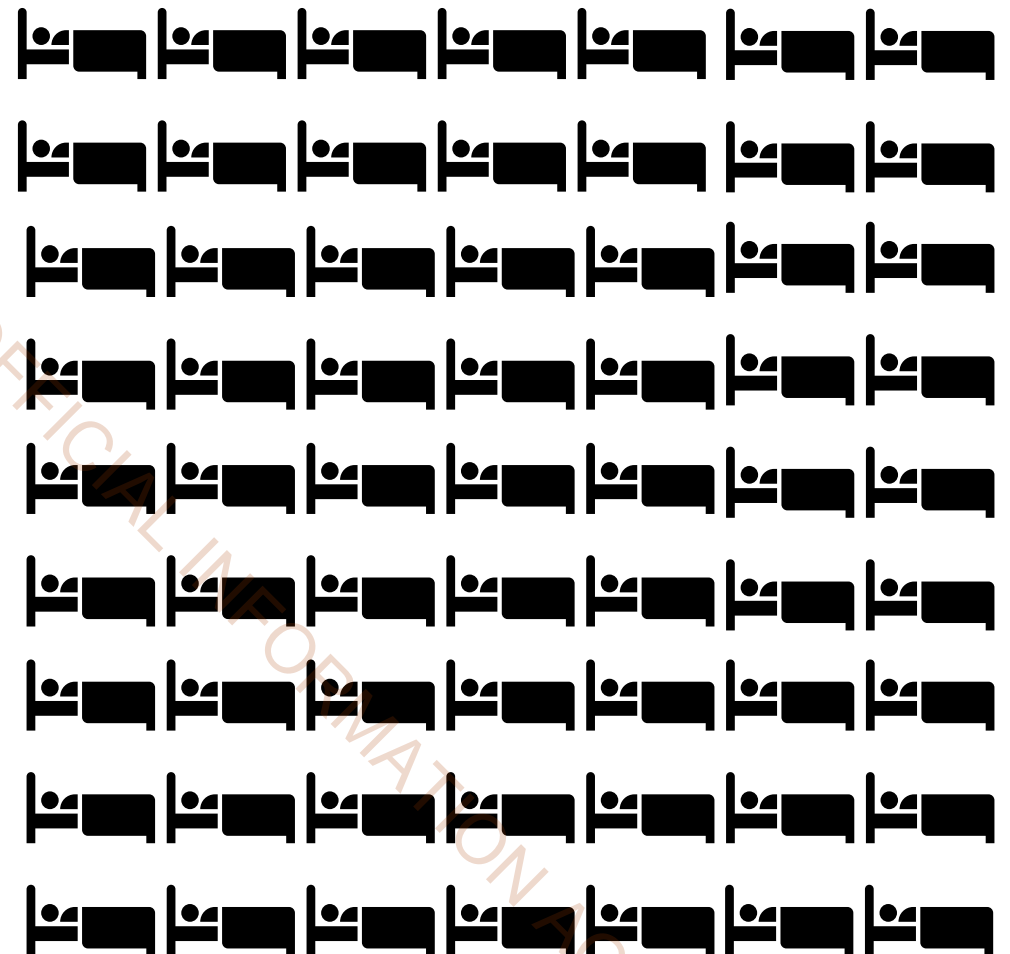
5.6 RN FTE per facility
at to meet minimum
requirements

Reefton



Staffing ARC

Granger House



Outcomes

- Delay opening of Reefton
- Combine Granger and Dixon House Staffing
- Placing Dixon into temporary management

Nursing shortage hits home

Ziman House reopening delayed

Rest-home residents temporarily relocated

Aged Care Recruitment West Coast DHB

May 2022



- **Nurse applicants**

- India
- Philippines
- Australia
- UK
- USA
- Ireland
- Scotland
- NZ

Pathways to Recruitment

- Channels with a huge potential audiences – Facebook, Google Ads, and programmatic ads
- Offshore targetted
- Sponsored content – Stuff
- Media content including video, photography and even tiktoks



WEBSITE ANALYTICS

TRAFFIC SOURCES – THE WHO AND THE WHERE | HEALTH AND DISABILITY MANAGER

This shows data for your careers page performance, including the number of visitors and demographic information.
This is updated weekly and we also keep count of the total across the campaign.

TRAFFIC	THIS WEEK	TOTAL
---------	-----------	-------

CLINICAL MANAGER

PAGE VIEWS	354	467
UNIQUE PAGE VIEWS	339	443

AGE	THIS WEEK	TOTAL
18-24	16	19
25-34	29	49
35-44	13	19
45-54	18	22
55-64	24	27

TOP LOCATIONS

Christchurch
Auckland
Wellington
Hamilton
Tauranga
Whangarei
Dunedin
Palmerston North
Rotorua

TOP TRAFFIC SOURCES	THIS WEEK	TOTAL
---------------------	-----------	-------

Google Ads	224	293
Programmatic	118	128
Facebook	0	0
Organic	4	14
Seek	1	5
Do Good Jobs	0	0

DEVICE	THIS WEEK	TOTAL
--------	-----------	-------

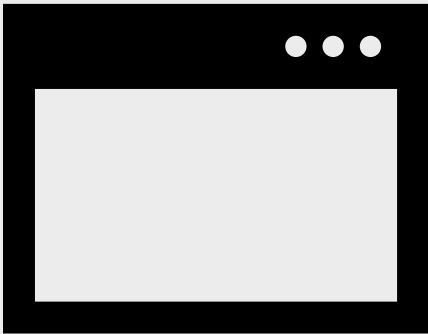
Desktop	35%	35%
Mobile	60%	60%



2 interview
offers



2,550 Clicks



555,000
Impressions

Clicks

The number of
people who clicked
the ad

Impressions

The number of times
your ad was on
screen

Current campaign
OPH&D Manager
Clinical Manager Reefton

Search Results | Kiwi Health Jobs



Search Jobs

🔍 33 jobs found

Registered Nurse - Reefton

Posted: 14-Apr-2022 Closes: 15-May-2022

South Island - West Coast - Reefton | West Coast District Health Board (Greymouth/Westport)

Aged Care Registered Nurse | West Coast

Posted: 02-May-2022 Closes: 29-Jul-2022

South Island - West Coast - | West Coast District Health Board (Greymouth/Westport)

Registered Nurse - Kahurangi Dementia Unit

Posted: 23-Mar-2022 Closes: 29-Jun-2022

South Island - West Coast - Greymouth | West Coast District Health Board (Greymouth/Westport)

Refine your search

Keywords
aged care 🔍

Island
☐ North Island (0)
☐ South Island (33)

Region
☐ Auckland (0)
☐ Bay of Plenty (0)
☐ Canterbury (0)
☐ Gisborne (0)
☐ Hawkes Bay (0)

[Aged Care Healthcare & Medical Jobs in All West Coast, Job Vacancies - May 2022 | SEEK](https://www.seek.co.nz/aged-care-jobs-in-healthcare-medical/in-All-West-Coast)

https://www.seek.co.nz/aged-care-jobs-in-healthcare-medical/in-All-West-Coast

AN

Jobs

Courses

Businesses for sale

Volunteering

NZ

AU



[Sign in or Register](#)

[Employer site](#)

Job Search

Profile

Career Advice



What

aged care



Healthcare & Medical



Where

All West Coast



SEEK

All work types



paying \$0



to \$200k+



listed any time



2 jobs found

Sorted by **relevance**

Receive new jobs for this search by email

Enter your email

Create alert

Clinical Manager

West Coast District Health Board

West Coast > Rest of West Coast

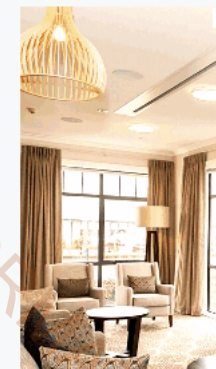
Healthcare & Medical > Nursing - Management

- Lead a team of nurses and HCAs to provide outstanding aged care
- Be part of rebuilding Ziman House and giving it a fresh start
- Critical mahi with support from the whole community

Be a critical part of giving Ziman House a fresh start, and bring back aged residential care to Reefton's elderly people and their whanau.

☆ Save

Featured



Nursing opportunities nationwide

Apply now