



## West Coast DHB Disability Steering Group

MINUTES –27 September 2022

By Zoom, 1pm – 2.30 pm

**Present in person:** Mike Nolan, Trudi McGrath, Rosie McGrath, Jo Newton, Margaret Woollett

**Present on Zoom:** Imogen Squires, Jo Tiller, Karen Robb, Kathy O'Neill, Miles Roper, Ruth Teasdale, Sarah Birchfield, Lara Williams (minutes)

**In attendance on Zoom:** Nish Mohun, Disability Advocacy Service

**Apologies:** Kylie Parkin, Raisa Joensuut, Margaret van Mulligen, Vivienne Patterson, Jacqui Lunday Johnstone

	Agenda Item	Discussion	Action point
1.	Welcome	By Michael Nolan	None
	Karakia	By Michael Nolan	
	Apologies received	Apologies as above	
	Any conflicts of Interest	None	
		Membership changes <ul style="list-style-type: none"> <li>• Maria Mann resignation received.</li> <li>• Margot van Mulligan, Acting Director of Allied Health, Scientific &amp; Technical - <a href="mailto:margot.vanmulligen@wcdhb.health.nz">margot.vanmulligen@wcdhb.health.nz</a></li> <li>• Jo Tiller, Quality &amp; Patient Safety Manager - <a href="mailto:jo.tiller@wcdhb.health.nz">jo.tiller@wcdhb.health.nz</a> (Rosalie Waghorn previously held this role).</li> <li>• Vivienne Patterson, HR Manager – People &amp; Capability - <a href="mailto:vivienne.patterson@wcdhb.health.nz">vivienne.patterson@wcdhb.health.nz</a> (Caro Findlay previously held this role).</li> <li>• Jane George on sabbatical to other project</li> </ul>	<b>Action point:</b> CALD Rep to be sourced.



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2.	Any conflicts of Interest Review and approval of previous minutes Action Points from Previous Minutes – including outstanding actions	<p>None</p> <p>Action points outstanding from August</p> <p><b>Action point:</b> Kathy O'Neill to request P&amp;C Representation to WCDHB DSG. Akira Le Fevre to be invited to October meeting.</p> <p><b>Actioned:</b> Akira invited to October meeting</p> <p><b>Action point:</b> Rosie to follow up about total mobility voucher. Update, there is no wheelchair taxi on WC via Total Mobility, therefore vouchers are of no use. There are some rest homes with wheelchair vehicles. PHO taxi only provides transport to Primary Care and Rehabilitation. Total Mobility can only do what they are funding for and there is not enough funding for a wheelchair taxi. Additionally, if you use a wheelchair it is up to the user to transfer yourself or provide a carer to assist.</p> <p><b>Actioned:</b> Ruth has contacted Te Whatu Ora members about membership. Jane is on sabbaticals and is contacting Managers to take up roles.</p>	<p>None</p> <p><b>New action point:</b> Rosie to ask Robert, WCCCS, for advice on improving taxi access</p>
		<p><b>Community member updates</b> MyIndices – enrolment numbers are slowing increasing. Concern raised on enrolments needing to be in person at General Practice. This was queried as GPs have already checked proof of id when they enrol. The issue is ringing in from home and verifying they are the person speaking on the phone. Answer provided by Miles post meeting, <a href="#">Some patients may be able to register via phone access if they are known to someone in the Practice who is able to identify them over the phone.</a></p>	<p><b>Actioned:</b> Miles has sought clarification. People can register over the phone if known to the</p>



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		<p>They can pre-register via the WCDHB website <a href="https://www.wcdhb.health.nz/your-health/myindici/">https://www.wcdhb.health.nz/your-health/myindici/</a></p> <p>Trudi has also emailed group about phone services, including prescriptions.</p>	practice, if they can identify them on the phone.
3.	Guest Speaker Nish Mohun / Advocate - Nationwide Health & Disability Advisory Service	<p>H&amp;D Advisory Service is contracted by HD Commissioner to deal with concerns with providers. Their role is to facilitate solutions. Nish visits community groups, rest homes, to empower people that you can speak up when things aren't right. H&amp;D Advisory Service is part of H&amp;D Act 1994, that states Commission and Advocate Service needs to be separate. People can contact directly, there is no need for referral. Nish visits West Coast every couple of months.</p> <p><a href="mailto:Nish.mohun@advocacy.org.nz">Nish.mohun@advocacy.org.nz</a> 0800555 050 03 3777 501 <a href="http://www.advocacy.org.nz">www.advocacy.org.nz</a></p>	
4.	Potential new additional member to the group Emma Duffy to replace Maria Mann	<p><b>Membership discussion</b></p> <p>Group agreed they would like more members.</p>	
5.	Action Items, next on the priority actions list - Accessibility to services and facilities (Accessible Te Tai Poutini West Coast Strategic Plan)	<p><b>Facilities update</b></p> <p>Buller – consultation was omitted before design was started. Plans are provided by Architect.</p> <p>Mental Health facility – as Te Tai o Poutini West Coast moves into the design phase, we will include community groups in design consultations. Of particular importance, wayfinding and signage to be at height for all to see. Signage was placed according to architectural plans. Signage company are</p>	



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		<p>advising on how to improve. WC will have the opportunity to feedback.</p> <p>Learning from this a suggestion has been made to have a member visit for walkthrough to feedback on what has been missed. Karen Robb, Facilities Representative for Te Tai o Poutini West Coast said this can be done when building works are tidied.</p> <p>Te Nikau Hospital – important issues such as pedestrian crossings and handrails. Report from Karen Robb attached as appendix.</p>	<p><b>Action point:</b> Karen Robb to liaise for a safe worksite visit with a WCDSG member/s</p> <p><b>Actioned:</b> Report attached with minutes</p>
6.	Update on presentation to Margaret, Rosie, Mike from Sue Donaldson, IPE programme lead and medical students (thank you to Margaret - Pounamu thank you)	<p>Margaret has shared presentation with the group. Contact Lara if you haven't received. Medical students gifted with pounamu to recognise their dedication to learning of disabled issues.</p> <p>Their presentation showed students have a deeper understanding of consumer needs. They picked up on points such as the Chapel requiring a key, this being culturally insensitive that all should have open access.</p>	<p><b>Action point:</b> members to view presentation from Margaret</p> <p><b>Action point:</b> Margaret has copies of photos, to be distributed.</p>
7.	Any concluding comments/reflections	General comment about today's meeting is we have IT issues on Zoom. In person is encouraged as this may help with bandwidth sharing. Our IT issues, including turning off camera views led to discussion on the challenges of Telehealth.	
8.	General Business		
9.	Closing Karakia	Given by Rosie	
10.	<b>Next meeting:</b> <b>25 October 2022</b>	In person at the Greymouth St John meeting room.	